

LONDON BOROUGH OF BROMLEY

STATEMENT OF EXECUTIVE DECISION

The Portfolio Holder for Renewal, Recreation and Housing, Councillor Yvonne Bear has made the following executive decision:

PROVISION OF LIBRARY SERVICES-CONTRACT PERFORMANCE REPORT & POST COVID OPENING HOURS

Reference Report:

Provision of Library Services - Contract Performance Report & Post-Covid Opening Hours

App. 1-5 to Provision of Library Services - Contract Performance Report & Post-Covid Opening Hours

Decision:

The performance of the service provider since the last report on service performance was presented in November 2021 be noted.

The temporary Library Service opening hours introduced for the COVID-19 period be made permanent as set out in Paragraphs 3.23-3.27 and Appendix 2 of Report HPR2022/021

Reasons:

The GLL Libraries contract commenced on 1 November 2017 and is now in the fifth year of a ten-year contract term with the option of a further five years by mutual consent. Performance against the Library Service contract is measured against 26 bespoke Key Performance indicators with all contract milestones relating to monitoring and service planning having been fully met during this monitoring period.

In December 2019, the Portfolio Holder agreed a temporary pattern of library service opening hours for a six-month period with a further six-month extension option to better fit local need during the COVID-19 service recovery period. The response to a recent consultation undertaken with customers and staff indicates a strong community preference to make the temporary pattern of library service hours permanent, subject to minor adaptations to Mottingham and Hayes Libraries' opening hours. The proposed changes maintain the required 527.5 hours of library service provision across the borough set out in the GLL contract.

The proposed decision was scrutinised by the Renewal, Recreation and Housing PDS Committee on 14 June 2022 and the Committee supported the proposal.

.....

Councillor Yvonne Bear
Portfolio Holder for Renewal, Recreation and Housing

TASNIM SHAWKAT
Director of Corporate Services & Governance

**Bromley Civic Centre
Stockwell Close
Bromley BR1 3UH**

Date of Decision: 15 June 2022

Implementation Date (subject to call-in): 22 June 2022

Decision Reference: RRH22012