

London Borough of Bromley

Report No.

CSD17047

PART 1 – PUBLIC

Title:	POST COMPLETION REVIEW - INCREASING NETWORK SECURITY		
	Resources Portfolio Holder For Pre-Decision Scrutiny by the Executive and Resources PDS Committee on: 15th March 2017		
Decision Type:	Non-Urgent	Executive	Non-Key
Budget/Policy Framework:	Within policy and budget		
Chief Officer:	Director of Corporate Services		
Contact Officer:	Stuart Eley, Head of ICT Tel: 020 8313 4542 Email: stuart.eley@bromley.gov.uk		
Ward:			

1. SUMMARY

- 1.1 As part of the Capital Programme Procedures it is a requirement that schemes should be formally reviewed within one year of completion and the outcome of this review be brought to the Portfolio Holder for endorsement.

2. RECOMMENDATIONS

- 2.1 **That the Portfolio Holder endorses the findings of the Post Completion Reviews that have been carried out in respect of increasing network security.**

3. COMMENTARY

3.1 The Capital Programme Procedures require that a post completion review be carried out within 12 months of the completion of schemes that are included within the programme. This process is designed to determine the Authority's performance in the following key area;

- Were the original scheme objectives achieved?
- Were the scheme costs contained within the original budget?
- Did the scheme complete on time?
- What was the level of customer satisfaction from the end user with the overall process?

3.2 The information set out in the appendices shows the above information for Increasing Network security

3.3 The scheme completed within budget and the original contract programme was met. A full analysis of the project is contained within the appendix.

4. POLICY IMPLICATIONS

4.1 One of the main aims of the Council's Asset Management Plan is to ensure that all the partners in the asset management planning processes are fully consulted on the process and its outcomes. Progression of the scheme (*name of scheme*) will assist in meeting one of the key outcomes of (*details of how the scheme helps to meet Council priorities*)

5. FINANCIAL IMPLICATIONS

5.1 This report provides information on a Post Completion Review that has been carried out in respect of (*scheme name*). There are no financial implications arising from the matters addressed in this report.

Non-Applicable Sections:	Personnel and Legal Implications
Background Documents: (Access via Contact Officer)	

Bromley ICT – Increasing Network Security

Scheme Details

1. The scheme was to increase the security within the LBB environment and ensure compliance with the upcoming Government Codes of connection, which was required for us to connect to the Government Secure Intranet and access shared information and services. Without this connection we would not be able to meet some of our statutory duties.

Scheme History

2. In July 2008 Bromley ICT applied for capital funding for the funds required to increase the security of the estate as our security needed to be increased significantly which could not be met by operational budgets.
3. During the rollout we had to implement the new security measures and changes to the infrastructure with minimal downtime, although given the nature and scale of the changes some was required.

	Original Estimate	Actual Expenditure	Variance
Increasing Network Security	£400,000	398,036.99	1963.01

The Scheme has come in on budget but has had an extended rollout period. This is due to the continuous improvements from the PSN therefore it is not a static target. We have made significant improvements in the security over the last few years and have achieved PSN compliance every year.

Running Costs

4. There have been some changes in running costs both increases and decreases in the various elements; however these have been contained within the operational budgets.

Scheme Objectives

5. The objective of the scheme was to increase network security and achieve PSN compliance.

Assessment of Scheme Success

6. The scheme objectives have been met and LBB have been PSN compliant since the start of the PSN connection.

Assessment of Contract Efficiency

7. Contract period: 1 year
Start Date: 2008
Practical Completion: 2015
Over-run: 6 years

The overrun looks significantly bad, however the PSN compliance has not been static and the changes required significant changes to the security to achieve compliance which we achieved by the initial deadline.

However what was not factored in, as it was unknown at the time of the capital scheme bid was the continuous PSN improvements and the requirement for securing remote sites. Over the last few years the PSN improvements have become fewer as we become more secure overall requiring less significant and costly changes.

It is difficult to determine the level of user satisfaction as only a few of the changes have been visible and the level of security awareness within the user community has increased significantly since 2008 thus people are more understanding of the need to have things such as the key fob tokens.

Outstanding Issues and Their Proposed Resolution

8. There are no outstanding issues.