

Reference	Authority	Category	Decision Date	Decision	Remedy	
1	14015872	London Borough of Bromley	Adult Care Services	31-Aug-16	Not Upheld	Null
2	14017212	London Borough of Bromley	Adult Care Services	11-May-16	Upheld	Financial Redress
3	14019043	London Borough of Bromley	Education & Childrens Services	25-May-16	Upheld	Apology,Financial Redress,Procedure Change
4	14020565	London Borough of Bromley	Adult Care Services	29-Jul-16	Upheld	Null
5	15000385	London Borough of Bromley	Housing	20-Sep-16	Referred back for local resolution	Null
6	15002317	London Borough of Bromley	Housing	18-Jul-16	Closed after initial enquiries	Null
7	15004914	London Borough of Bromley	Benefits & Tax	11-Aug-16	Not Upheld	Null
8	15009654	London Borough of Bromley	Adult Care Services	04-May-16	Closed after initial enquiries	Null
9	15010078	London Borough of Bromley	Planning & Development	25-Jul-16	Not Upheld	Null
10	15010652	London Borough of Bromley	Adult Care Services	06-Sep-16	Upheld	Null
11	15012479	London Borough of Bromley	Planning & Development	01-Apr-16	Not Upheld	Null
12	15012591	London Borough of Bromley	Adult Care Services	23-Aug-16	Upheld	Apology,Financial Redress
13	15012652	London Borough of Bromley	Housing	20-Sep-16	Upheld	Financial Redress
14	15012747	London Borough of Bromley	Education & Childrens Services	22-Apr-16	Referred back for local resolution	Null
15	15012765	London Borough of Bromley	Adult Care Services	09-Jun-16	Not Upheld	Null
16	15013170	London Borough of Bromley	Adult Care Services	15-Apr-16	Not Upheld	Null
17	15013228	London Borough of Bromley	Adult Care Services	29-Apr-16	Upheld	Financial Redress
18	15013476	London Borough of Bromley	Planning & Development	08-Sep-16	Upheld	Null
19	15013669	London Borough of Bromley	Adult Care Services	28-Apr-16	Not Upheld	Null
20	15014348	London Borough of Bromley	Adult Care Services	27-Jun-16	Upheld	Reassessment
21	15014639	London Borough of Bromley	Benefits & Tax	11-Aug-16	Referred back for local resolution	Null
22	15014640	London Borough of Bromley	Environmental Services & Public Protection & Regulation	06-Jun-16	Upheld	Financial Redress
23	15015621	London Borough of Bromley	Adult Care Services	14-Jul-16	Upheld	Apology,Other Remedy
24	15016245	London Borough of Bromley	Housing	26-Sep-16	Upheld	Null
25	15016292	London Borough of Bromley	Adult Care Services	13-Jul-16	Upheld	Apology,New appeal/review
26	15016468	London Borough of Bromley	Education & Childrens Services	12-Dec-16	Not Upheld	Other Remedy
27	15016912	London Borough of Bromley	Housing	20-Jun-16	Upheld	Apology,Financial Redress,Reassessment
28	15017676	London Borough of Bromley	Planning & Development	20-May-16	Not Upheld	Null
29	15017965	London Borough of Bromley	Planning & Development	18-Jul-16	Not Upheld	Null
30	15018783	London Borough of Bromley	Housing	26-May-16	Not Upheld	Null
31	15018859	London Borough of Bromley	Adult Care Services	22-Aug-16	Upheld	Apology,Other Remedy
32	15018934	London Borough of Bromley	Housing	30-Aug-16	Upheld	Apology,Other Remedy
33	15018936	London Borough of Bromley	Benefits & Tax	30-Jun-16	Not Upheld	Null
34	15019594	London Borough of Bromley	Corporate & Other Services	13-Apr-16	Incomplete/Invalid	Null
35	15019867	London Borough of Bromley	Environmental Services & Public Protection & Regulation	26-Sep-16	Closed after initial enquiries	Null
36	15020384	London Borough of Bromley	Adult Care Services	07-Sep-16	Upheld	Apology,Financial Redress,Procedure Change
37	15020414	London Borough of Bromley	Housing	13-Sep-16	Upheld	Financial Redress
38	15020580	London Borough of Bromley	Adult Care Services	15-Aug-16	Upheld	Financial Redress
39	15020916	London Borough of Bromley	Environmental Services & Public Protection & Regulation	04-Apr-16	Referred back for local resolution	Null
40	15020926	London Borough of Bromley	Adult Care Services	04-Apr-16	Referred back for local resolution	Null
41	16000094	London Borough of Bromley	Housing	06-Apr-16	Referred back for local resolution	Null
42	16000134	London Borough of Bromley	Adult Care Services	01-Dec-16	Upheld	Financial Redress
43	16000312	London Borough of Bromley	Benefits & Tax	01-Jul-16	Not Upheld	Null
44	16000332	London Borough of Bromley	Highways & Transport	28-Apr-16	Referred back for local resolution	Null
45	16000353	London Borough of Bromley	Housing	17-Aug-16	Upheld	Apology,Financial Redress,Procedure Change
46	16000378	London Borough of Bromley	Education & Childrens Services	16-Feb-17	Not Upheld	Null
47	16000391	London Borough of Bromley	Corporate & Other Services	18-Apr-16	Incomplete/Invalid	Null
48	16000610	London Borough of Bromley	Adult Care Services	15-Apr-16	Referred back for local resolution	Null
49	16000664	London Borough of Bromley	Adult Care Services	28-Nov-16	Upheld	Financial Redress
50	16000780	London Borough of Bromley	Adult Care Services	14-Feb-17	Upheld	Financial Redress,Procedure Change,Reassessment
51	16000993	London Borough of Bromley	Environmental Services & Public Protection & Regulation	22-Apr-16	Referred back for local resolution	Null
52	16001003	London Borough of Bromley	Benefits & Tax	19-May-16	Referred back for local resolution	Null
53	16001010	London Borough of Bromley	Highways & Transport	25-Apr-16	Referred back for local resolution	Null
54	16001206	London Borough of Bromley	Benefits & Tax	30-Aug-16	Not Upheld	Null
55	16001287	London Borough of Bromley	Education & Childrens Services	14-Jun-16	Closed after initial enquiries	Null
56	16001288	London Borough of Bromley	Benefits & Tax	28-Apr-16	Referred back for local resolution	Null
57	16001342	London Borough of Bromley	Benefits & Tax	29-Apr-16	Referred back for local resolution	Null
58	16001371	London Borough of Bromley	Adult Care Services	05-Dec-16	Closed after initial enquiries	Null
59	16001486	London Borough of Bromley	Benefits & Tax	19-May-16	Referred back for local resolution	Null
60	16001583	London Borough of Bromley	Housing	22-Aug-16	Not Upheld	Null
61	16001959	London Borough of Bromley	Education & Childrens Services	03-Jan-17	Not Upheld	Null
62	16002042	London Borough of Bromley	Housing	22-Mar-17	Upheld	Financial Redress,Reassessment,Other Remedy
63	16002058	London Borough of Bromley	Education & Childrens Services	23-Jun-16	Closed after initial enquiries	Null
64	16002153	London Borough of Bromley	Education & Childrens Services	16-May-16	Referred back for local resolution	Null
65	16002329	London Borough of Bromley	Benefits & Tax	03-Jun-16	Advice given	Null
66	16002359	London Borough of Bromley	Education & Childrens Services	04-Oct-16	Upheld	Apology,Other Remedy
67	16002565	London Borough of Bromley	Housing	19-Dec-16	Not Upheld	Null
68	16002600	London Borough of Bromley	Adult Care Services	22-Jul-16	Not Upheld	Null
69	16002735	London Borough of Bromley	Benefits & Tax	13-Jun-16	Closed after initial enquiries	Null
70	16003094	London Borough of Bromley	Housing	03-Jun-16	Referred back for local resolution	Null
71	16003461	London Borough of Bromley	Education & Childrens Services	09-Jun-16	Referred back for local resolution	Null
72	16003606	London Borough of Bromley	Benefits & Tax	13-Jun-16	Referred back for local resolution	Null
73	16003696	London Borough of Bromley	Housing	15-Jun-16	Referred back for local resolution	Null
74	16003705	London Borough of Bromley	Benefits & Tax	15-Jun-16	Referred back for local resolution	Null
75	16003892	London Borough of Bromley	Housing	11-Oct-16	Upheld	Apology
76	16003965	London Borough of Bromley	Benefits & Tax	20-Jun-16	Incomplete/Invalid	Null
77	16004105	London Borough of Bromley	Adult Care Services	23-Sep-16	Referred back for local resolution	Null
78	16004142	London Borough of Bromley	Benefits & Tax	15-Jul-16	Referred back for local resolution	Null
79	16004643	London Borough of Bromley	Benefits & Tax	01-Jul-16	Referred back for local resolution	Null
80	16004917	London Borough of Bromley	Highways & Transport	15-Aug-16	Closed after initial enquiries	Null
81	16005271	London Borough of Bromley	Corporate & Other Services	08-Aug-16	Closed after initial enquiries	Null
82	16005469	London Borough of Bromley	Highways & Transport	26-Jul-16	Closed after initial enquiries	Null
83	16005812	London Borough of Bromley	Highways & Transport	12-Aug-16	Referred back for local resolution	Null
84	16005841	London Borough of Bromley	Housing	19-Aug-16	Closed after initial enquiries	Null
85	16005950	London Borough of Bromley	Benefits & Tax	09-Aug-16	Referred back for local resolution	Null

86	16005951	London Borough of Bromley	Adult Care Services	26-Jul-16	Referred back for local resolution	Null
87	16005960	London Borough of Bromley	Environmental Services & Public Protection & Regulation	26-Jul-16	Referred back for local resolution	Null
88	16006029	London Borough of Bromley	Adult Care Services	27-Jul-16	Referred back for local resolution	Null
89	16006245	London Borough of Bromley	Benefits & Tax	01-Aug-16	Referred back for local resolution	Null
90	16006450	London Borough of Bromley	Education & Childrens Services	03-Aug-16	Referred back for local resolution	Null
91	16006526	London Borough of Bromley	Benefits & Tax	16-Dec-16	Upheld	Apology,Financial Redress
92	16007146	London Borough of Bromley	Education & Childrens Services	14-Sep-16	Closed after initial enquiries	Null
93	16007155	London Borough of Bromley	Adult Care Services	18-Jan-17	Upheld	Null
94	16007432	London Borough of Bromley	Benefits & Tax	23-Aug-16	Referred back for local resolution	Null
95	16007435	London Borough of Bromley	Highways & Transport	16-Sep-16	Referred back for local resolution	Null
96	16007458	London Borough of Bromley	Education & Childrens Services	23-Aug-16	Referred back for local resolution	Null
97	16007543	London Borough of Bromley	Adult Care Services	24-Feb-17	Upheld	Apology,Other Remedy
98	16007677	London Borough of Bromley	Corporate & Other Services	21-Sep-16	Closed after initial enquiries	Null
99	16007906	London Borough of Bromley	Highways & Transport	19-Sep-16	Closed after initial enquiries	Null
100	16007971	London Borough of Bromley	Adult Care Services	31-Mar-17	Not Upheld	Null
101	16008131	London Borough of Bromley	Adult Care Services	16-Mar-17	Not Upheld	Null
102	16008313	London Borough of Bromley	Adult Care Services	08-Sep-16	Referred back for local resolution	Null
103	16008366	London Borough of Bromley	Benefits & Tax	30-Sep-16	Referred back for local resolution	Null
104	16008587	London Borough of Bromley	Corporate & Other Services	17-Oct-16	Closed after initial enquiries	Null
105	16008655	London Borough of Bromley	Benefits & Tax	14-Sep-16	Referred back for local resolution	Null
106	16008690	London Borough of Bromley	Highways & Transport	15-Sep-16	Referred back for local resolution	Null
107	16008742	London Borough of Bromley	Housing	16-Sep-16	Referred back for local resolution	Null
108	16008782	London Borough of Bromley	Adult Care Services	10-Feb-17	Upheld	Financial Redress,Apology
109	16008836	London Borough of Bromley	Environmental Services & Public Protection & Regulation	19-Sep-16	Referred back for local resolution	Null
110	16009226	London Borough of Bromley	Housing	26-Sep-16	Referred back for local resolution	Null
111	16009466	London Borough of Bromley	Education & Childrens Services	29-Sep-16	Referred back for local resolution	Null
112	16009477	London Borough of Bromley	Adult Care Services	12-Jan-17	Upheld	Financial Redress
113	16009525	London Borough of Bromley	Housing	30-Sep-16	Incomplete/Invalid	Null
114	16009615	London Borough of Bromley	Corporate & Other Services	09-Dec-16	Closed after initial enquiries	Null
115	16009877	London Borough of Bromley	Planning & Development	07-Oct-16	Referred back for local resolution	Null
116	16009935	London Borough of Bromley	Adult Care Services	13-Feb-17	Not Upheld	Null
117	16010055	London Borough of Bromley	Environmental Services & Public Protection & Regulation	11-Oct-16	Referred back for local resolution	Null
118	16010059	London Borough of Bromley	Planning & Development	02-Feb-17	Closed after initial enquiries	Null
119	16010167	London Borough of Bromley	Housing	12-Oct-16	Referred back for local resolution	Null
120	16010559	London Borough of Bromley	Education & Childrens Services	20-Oct-16	Referred back for local resolution	Null
121	16010619	London Borough of Bromley	Housing	17-Nov-16	Referred back for local resolution	Null
122	16010653	London Borough of Bromley	Education & Childrens Services	22-Nov-16	Closed after initial enquiries	Null
123	16011089	London Borough of Bromley	Housing	02-Feb-17	Upheld	Financial Redress,Procedure Change
124	16011255	London Borough of Bromley	Benefits & Tax	07-Dec-16	Closed after initial enquiries	Null
125	16011586	London Borough of Bromley	Adult Care Services	08-Nov-16	Referred back for local resolution	Null
126	16011712	London Borough of Bromley	Housing	06-Mar-17	Upheld	Apology,Other Remedy
127	16011858	London Borough of Bromley	Corporate & Other Services	02-Dec-16	Closed after initial enquiries	Null
128	16011896	London Borough of Bromley	Housing	14-Nov-16	Referred back for local resolution	Null
129	16011950	London Borough of Bromley	Planning & Development	25-Nov-16	Closed after initial enquiries	Null
130	16011999	London Borough of Bromley	Education & Childrens Services	15-Nov-16	Referred back for local resolution	Null
131	16012475	London Borough of Bromley	Adult Care Services	08-Dec-16	Closed after initial enquiries	Null
132	16012661	London Borough of Bromley	Environmental Services & Public Protection & Regulation	16-Feb-17	Closed after initial enquiries	Null
133	16012667	London Borough of Bromley	Adult Care Services	28-Nov-16	Referred back for local resolution	Null
134	16013279	London Borough of Bromley	Benefits & Tax	08-Dec-16	Referred back for local resolution	Null
135	16013281	London Borough of Bromley	Benefits & Tax	08-Dec-16	Referred back for local resolution	Null
136	16013374	London Borough of Bromley	Benefits & Tax	12-Dec-16	Referred back for local resolution	Null
137	16013450	London Borough of Bromley	Adult Care Services	27-Jan-17	Closed after initial enquiries	Null
138	16014168	London Borough of Bromley	Housing	03-Jan-17	Referred back for local resolution	Null
139	16014667	London Borough of Bromley	Education & Childrens Services	11-Jan-17	Referred back for local resolution	Null
140	16014699	London Borough of Bromley	Planning & Development	14-Feb-17	Closed after initial enquiries	Null
141	16014881	London Borough of Bromley	Education & Childrens Services	13-Mar-17	Referred back for local resolution	Null
142	16015092	London Borough of Bromley	Adult Care Services	24-Jan-17	Referred back for local resolution	Null
143	16015157	London Borough of Bromley	Education & Childrens Services	19-Jan-17	Referred back for local resolution	Null
144	16015172	London Borough of Bromley	Housing	20-Jan-17	Referred back for local resolution	Null
145	16015505	London Borough of Bromley	Education & Childrens Services	24-Feb-17	Closed after initial enquiries	Null
146	16016042	London Borough of Bromley	Education & Childrens Services	03-Feb-17	Referred back for local resolution	Null
147	16016353	London Borough of Bromley	Adult Care Services	09-Feb-17	Referred back for local resolution	Null
148	16016421	London Borough of Bromley	Education & Childrens Services	09-Feb-17	Referred back for local resolution	Null
149	16016515	London Borough of Bromley	Environmental Services & Public Protection & Regulation	13-Feb-17	Referred back for local resolution	Null
150	16016572	London Borough of Bromley	Housing	13-Feb-17	Referred back for local resolution	Null
151	16016794	London Borough of Bromley	Housing	15-Feb-17	Referred back for local resolution	Null
152	16017196	London Borough of Bromley	Housing	29-Mar-17	Closed after initial enquiries	Null
153	16017738	London Borough of Bromley	Adult Care Services	02-Mar-17	Incomplete/Invalid	Null
154	16017870	London Borough of Bromley	Planning & Development	20-Mar-17	Referred back for local resolution	Null
155	16018191	London Borough of Bromley	Education & Childrens Services	09-Mar-17	Referred back for local resolution	Null
156	16018345	London Borough of Bromley	Environmental Services & Public Protection & Regulation	13-Mar-17	Referred back for local resolution	Null
157	16018433	London Borough of Bromley	Benefits & Tax	29-Mar-17	Referred back for local resolution	Null
158	16018531	London Borough of Bromley	Education & Childrens Services	15-Mar-17	Referred back for local resolution	Null
159	16018595	London Borough of Bromley	Environmental Services & Public Protection & Regulation	16-Mar-17	Referred back for local resolution	Null
160	16018701	London Borough of Bromley	Adult Care Services	29-Mar-17	Closed after initial enquiries	Null
161	16018788	London Borough of Bromley	Benefits & Tax	20-Mar-17	Referred back for local resolution	Null
162	16019040	London Borough of Bromley	Housing	23-Mar-17	Referred back for local resolution	Null
163	16019106	London Borough of Bromley	Benefits & Tax	24-Mar-17	Referred back for local resolution	Null
164	16019317	London Borough of Bromley	Benefits & Tax	28-Mar-17	Referred back for local resolution	Null
165	16019507	London Borough of Bromley	Adult Care Services	31-Mar-17	Referred back for local resolution	Null