

London Borough of Bromley

The Animal Welfare (Licensing of Activities Involving Animals) (England) Regulations 2018

Conditions for Providing Day Care for Dogs

Part A - GENERAL CONDITIONS

1.0 Licence Display

- 1.1 A copy of the licence must be clearly and prominently displayed on any premises used for the licensable activity.
- 1.2 The name of the licence holder followed by the number on the licence holder's licence must be clearly and prominently displayed on any website used in respect of the licensable activity.

2.0 Records

- 2.1 The licence holder must ensure that at any time all the records that the licence holder is required to keep as a condition of the licence are available for inspection by any inspector in a visible and legible form or, where any such records are stored in electronic form, in a form from which they can readily be produced in a visible and legible form.
- 2.2 The licence holder must keep all such records for at least three years beginning with the date on which the record was created.

3.0 Use, Number and type of animals

- 3.1 No animals or types of animal other than those animals and types of animal specified in the licence may be used in relation to the relevant licensable activity.
- 3.2 The maximum number of animals kept for the activity at any time must not exceed the maximum that is reasonable taking into account the facilities and staffing on any premises used for the licensable activity.

4.0 Staffing

- 4.1 Sufficient numbers of people who are competent for the purposes must be available to provide a level of care that ensures that the welfare needs of all the animals are met.
 - Staffing levels will be up to 1 Full Time Equivalent attendant per 6 dogs kept
- 4.2 The licence holder or a designated manager and any staff employed to care for the animals must have competence to identify the normal behaviour of the species for which they are caring and to recognise signs of, and take appropriate measures to mitigate or prevent pain, suffering, injury, disease or abnormal behaviour.
 - A member of staff with a relevant accredited level 3 qualification must be present during the working day.
- 4.3 The licence holder must provide and ensure the implementation of a written training policy for all staff

5.0 Suitable Environment

5.1 All areas, equipment and appliances to which the animals have access must present minimal risks of injury, illness and escape. They must be constructed in materials that are robust, safe and durable, in good repair and well maintained.

- Dogs must be provided with a design and layout that provides them with choice. Separate areas for different activities should be provided. This can be achieved by, for example, inclusion of raised platforms.

5.2 Animals must be kept at all times in an environment suitable to their species and condition (including health status and age) with respect to –

- a) Their behavioural needs,
- b) Its situation, space, air quality, cleanliness and temperature,
- c) The water quality (where relevant)
- d) Noise levels
- e) Light levels
- f) Ventilation

- Ventilation must be managed, fixed or portable, air system to ensure appropriate temperatures are maintained in all weathers. This can be an air conditioning unit or use of removable fans.

5.3 Staff must ensure that the animals are kept clean and comfortable.

5.4 Where appropriate for the species, a toileting area and opportunities for toileting must be provided.

5.5 Procedures must be in place to ensure accommodation and any equipment within is cleaned as often as necessary and good hygiene standards are maintained. The accommodation must be capable of being thoroughly cleaned and disinfected.

5.6 The animals must be transported and handled in a manner (including for example in relation to housing, temperature, ventilation and frequency) that protects them from pain, suffering, injury and disease.

5.7 All the animals must be easily accessible to staff and for inspection. There must be sufficient light for the staff to work effectively and observe the animals.

5.8 All resources must be provided in a way (for example as regards, frequency, location, access points) that minimises competitive behaviour or the dominance of individual animals.

5.9 The animals must not be left unattended in any situation or for any period likely to cause them distress

6.0 Suitable Diet

6.1 The animals must be provided with a suitable diet in terms of quality, quantity and frequency. Any new feeds must be introduced gradually to allow the animals to adjust to them.

6.2 Feed and (where appropriate) water intake must be monitored, and any problems recorded and addressed.

6.3 Feed and drinking water provided to the animals must be unspoilt and free from contamination.

6.4 Feed and drinking receptacles must be capable of being cleaned and disinfected, or disposable.

- 6.5 Constant access to fresh, clean drinking water must be provided in a suitable receptacle for the species that requires it.
- 6.6 Where feed is prepared at the premises, there must be hygienic facilities for its preparation, including a working surface, hot and cold running water and storage.

7.0 **Monitoring of behaviour and training of animals**

- 7.1 Active and effective environmental enrichment must be provided to the animals in inside and any outside environments
- 7.2 For species whose welfare depends partly on exercise opportunities to exercise which benefit the animals physical and mental health must be provided, unless advice from a veterinarian suggests otherwise.
- There must be a clear plan setting out two walks per dog each day for a minimum of 20 minutes each or two sessions of access to a secure open area away from the kennel unit. There must be an alternative form of enrichment planned for dogs which cannot be exercised for veterinary reasons for the same periods of time.
- 7.3 The animals' behaviour and any changes of behaviour must be monitored. Advice must be sought, as appropriate and without delay, from a veterinarian or, in the case of fish, any person competent to give such advice if adverse or unusual behaviour is detected.
- 7.4 Where used, training methods or equipment must not cause pain, suffering or injury or fear.
- 7.5 All immature animals must be given suitable and adequate opportunities to –
- a) Learn how to interact with people, their own species and other animals where such interaction benefits their welfare, and
 - b) Become habituated to noises, objects and activities in their environment.

8.0 **Animal Handling and Interactions**

- 8.1 All people responsible for the care of the animals must be competent in the appropriate handling of each animal to protect it from pain, suffering, injury or disease.
- 8.2 The animals must be kept separately or in suitable compatible social groups appropriate to the species and individual animals. No animals from a social species may be isolated or separated from others of their species for any longer than is necessary.
- 8.3 The animals must have at least daily opportunities to interact with people where such interaction benefits their welfare.
- Dogs must receive beneficial human interactions throughout the day and these must be documented.

9.0 **Protection from Pain, Suffering, Injury and Disease**

- 9.1 Written procedures must -
- a) Be in place and implemented covering-
 - i. Feeding regimes,
 - ii. Cleaning regimes,
 - iii. Transportation,

- iv. The prevention of, and control of the spread of, disease,
 - v. Monitoring and ensuring the health and welfare of all the animals,
 - vi. The death or escape of an animal (including the storage of carcasses).
- b) Be in place covering the care of the animals following the suspension or revocation of the licence or during and following an emergency
- 9.2 All people responsible for the care of the animals must be made fully aware of these procedures.
- 9.3 Appropriate isolation, in self contained facilities, must be available for the care of sick, injured or potentially infectious animals.
- 9.4 All reasonable precautions must be taken to prevent and control the spread among animals and people of infectious diseases, pathogens and parasites.
- 9.5 All excreta and soiled bedding for disposal must be stored and disposed of in a hygienic manner and in accordance with any relevant legislation.
- 9.6 Sick or injured animals, must receive prompt attention from a veterinarian or, in the case of fish, an appropriately competent person and the advice of that veterinarian or in the case of fish that competent person must be followed.
- 9.7 Where necessary, animals must receive preventative treatment by an appropriately competent person.
- 9.8 The licence holder must register with a veterinarian with an appropriate level of experience in the health and welfare requirements of any animals specified in the licence and the contact details of that veterinarian must be readily available to all staff on the premises used for the licensable activity.
- 9.9 Prescribed medicines must be stored safely and securely in a locked cupboard, at the correct temperature, and used in accordance with the instructions of the veterinarian.
- 9.10 Medicines other than prescribed medicines must be stored, used and disposed of in accordance with the instructions of the manufacturer or veterinarian.
- 9.11 Cleaning products must be suitable, safe and effective against pathogens that pose a risk to the animals. They must be used, stored and disposed of in accordance with the manufacturer's instructions and used in a way which prevents distress or suffering of the animals.
- 9.12 No person may euthanase an animal except a veterinarian or a person who has been authorised by a veterinarian as competent for such purpose or –
- a) In the case of fish, a person who is competent for such purpose
 - b) In the case of horses, a person who is competent, and who holds a licence or certificate, for such purpose.
- 9.13 All animals must be checked at least once daily and more regularly as necessary to check for any signs of pain, suffering, injury, disease or abnormal behaviour. Vulnerable animals must be checked more frequently. Any signs of pain, suffering, injury, disease or abnormal behaviour must be recorded and the advice and further advice of a veterinarian must be sought and followed.

10.0 Emergencies

- 10.1 A written emergency plan, acceptable to the local authority, must be in place, known and available to all people on the premises used for the licensable activity, and followed where necessary to ensure appropriate steps are taken to protect all the people and animals on the premises in case of fire or in case of breakdowns for essential heating, ventilation, aeration or filtration systems or other emergencies.
- 10.2 The plan must include details of the emergency measures to be taken for the extrication of the animals should the premises become uninhabitable and an emergency telephone list that includes the fire service and police.
- 10.3 External doors and gates must be lockable.
- 10.4 A designated key holder with access to all animal areas must at all times be within reasonable travel distance of the premises and available to attend in an emergency.

Part B – Specific Conditions for Providing Day Care for Dogs

1.0 No overnight stay

- 1.1 No dog may be kept on the premises overnight.

2.0 Suitable Environment

- 2.1 Each dog must be provided with –
 - a) A clean, comfortable and warm area where it can rest and sleep, and
 - b) Another secure area in which water is provided and in which there is shelter
- 2.2 Each dog must have access to areas where it can –
 - a) Interact safely with other dogs, toys and people and
 - b) Urinate and defecate
- 2.3 There must be an area where any dog can avoid seeing other dogs and people if it so chooses

3.0 Suitable Diet

- 3.1 Any dog that requires specific feed due to a medical condition must be fed in isolation

4.0 Monitoring of behaviour and training

- 4.1 All dogs must be screened before being admitted to the premises to ensure that they are not afraid, anxious or stressed in the presence of other dogs or people and do not pose a danger to other dogs or staff.
- 4.2 Any equipment used that is likely to be in contact with the dogs or any toys provided must not pose a risk of pain, suffering, disease or distress to the dog and must be correctly used

5.0 Housing apart from other dogs

5.1 Unneutered bitches must be prevented from mating

5.2 Dogs which need to be isolated from other dogs must be provided with alternative forms of mental stimulation.

6.0 Records

6.1 A register must be kept of all the dogs at the premises which must include –

- a) The dates of each dog's arrival and departure;
- b) Each dog's name, age, sex, neuter status, microchip number and description of it or its breed;
- c) The number of any dogs from the same household;
- d) A record of which dogs are from the same household;
- e) The name, postal address, telephone number and email address of the owner of each dog and emergency contact details;
- f) In relation to each dog, the name, postal address, telephone number and email address of a local contact in an emergency;
- g) The name and contact details of the dog's normal veterinarian and details of any insurance relating to the dog;
- h) Details of each dog's relevant medical and behavioural history, including details of any treatment administered against parasites and restrictions on exercise;
- i) Details of the dog's diet and related requirements;
- j) Consent forms;
- k) A record of the date or dates of each dogs most recent vaccination, worming and flea treatments;
- l) Details of any medical treatment each dog is receiving.

6.2 When outside the premises, each dog must wear an identity tag which includes the licence holder's name and contact details

7.0 Protection from pain, injury, suffering and disease

7.1 the dogs must be supervised at all times

7.2 a preventative healthcare plan agreed with the veterinarian with whom the licence holder has registered under paragraph 9(8) of Schedule 2 must be implemented

7.3 any journeys in a vehicle must be planned to minimise the time dogs spend in the vehicle.