





Appendix 4

Overall Recovery position of Debts raised in the financial years as at 30th September 2021

Outstanding balance and Recovery position of debts raised in the years below							
Fin Year in which the original debt was raised	Pre 2017	17-18	18-19	19-20	20-21	21-22	Grand Total
	£,000	£,000	£,000	£,000	£,000	£,000	£,000
In reminder letter cycles (no pro-active recovery)						5,716	5,716
Recovery being actively pursued	12	5	11	54	808	1,024	1,915
In Recovery, paid by instalments	56	6	8	14	102	234	421
Appointee & Deputyship in place	5	3		11	114	64	196
Deceased Accounts		1	6	50	214	92	363
Searching for probate		4	23	2	93	48	170
Probate granted (in recovery)		1	5	22	8		36
With LBB for Instructions			13	15	105	279	412
Pre Debt Collector checks	9	7	8	17	46		88
With Debt Collector	30	21	21	60	23		156
Returned from Debt Collector	7	3	2	2			14
Court Action (pre-legal action review & application)	188	65	71	311	126	6	766
Judgement obtained - Enforcement options in review	22						22
Judgement obtained - Charging Order	136	13	92	11	67	63	382
Judgement obtained - Post CCJ Payment Arrangement	9						9
Judgement obtained - High Court Enforcement	20	1		1			22
Judgement obtained - Bankruptcy			13				13
With LBB Legal Dept for instructions	14	2		4	61		80
Awaiting cancellation	2			1	61	22	87
Recommended for Write Off	726	151	74	143	30	6	1,132
In dispute/under query with LBB Service Departments	143	424	238	445	1,894	1,347	4,490
Covid-19 Grant Clawback					10	41	51
Premises Licences				4	12	2	18
Grand Total	1,378	709	584	1,165	3,776	8,946	16,558

Age Profile of outstanding Utility Debts as at 30th September 2021

Utility	Pre 2017	2017-18	2018-19	2019-20	2020-21	2021-22	TOTAL BALANCE
Virgin Media	£0	£0	£0	£570	£0	£24,927	£25,497
British Telecom	£9,738	£0	£0	£2,375	£0	£16,271	£28,384
EDF	£0	£0	£0	£0	£0	£0	£0
UK Power Networks Ltd	£2,413	£0	£0	£0	£0	£4,104	£6,517
SGN PLC	£0	£0	£0	£0	£0	£42,023	£42,023
Thames Water	£0	£0	£0	£583	£29,434	£23,138	£53,154
Other Utilities	£9,147	£2,250	£0	£2,455	£37,818	£57,215	£108,884
TOTAL	£21,297	£2,250	£0	£5,983	£67,251	£167,677	£264,458

Overall Recovery Position of outstanding Utility Debts as at 30th September 2021

Utility	Total under 30 days old	Total over 30 days old	Total outstanding	No. of invoices in dispute	Value of invoices in dispute	Value marked for write off
Virgin Media	£13,665	£11,832	£25,497	1	£380	£0
British Telecom	£16,271	£12,113	£28,384	0	£0	£9,738
EDF	£0	£0	£0	0	£0	£0
UK Power Networks Ltd	£3,918	£2,599	£6,517	0	£0	£2,413
SGN PLC	£10,755	£31,268	£42,023	0	£0	£0
Thames Water	£23,138	£30,016	£53,154	3	£30,016	£0
Other Utilities	£34,480	£74,404	£108,884	13	£10,856	£2,388
TOTAL	£102,226	£162,232	£264,458	17	£41,252	£14,538



