



THE LONDON BOROUGH

Lydia Lewinson

HEAD OF HOUSING OPTIONS AND SUPPORT

Stakeholder event

Discuss Care Pathways for Rough Sleepers in Bromley

- Whose responsibility is it to safeguard/keep rough sleepers safe, when it is their personal choice to sleep rough?
- How do we safeguard them and ensure there is no threat to life?
- At what point, should a safeguarding referral be made, and what can be expected from the service?
- What about rough sleepers who have Nil-Recourse to Public Funds, with no capacity to make a homeless application?

Stakeholder event

- Whose responsibility are they when they refuse multiple offers of accommodation?
- What happens when the police have no powers under which to take action?
- How quickly can we get a dual diagnosis or psychiatrist to assess them on the streets?
- What if they present as having capacity and navigate themselves around the system again?
- What do we say to the residents of Bromley, the MP's or Councillors?

Case Study - Ella

- Reports – Lady sleeping in a tent
- London Street Rescue
- Evicted from Supported Accommodation
- Paperwork
- Complex needs
- Access to GP
- Attempts to move to accommodation
- Sustaining Temporary Accommodation
- ASB ? Unable to manage a tenancy ? Capacity ?
- Professionals are engaging with Mental Health
- Working with the community to support rough sleepers

Case Study - Brenda

- Reports – Woman walking around Bromley
- Entrenched rough sleeper
- London Street Rescue – over 90 times
- Family involved
- Intervention required
- Mental Health Colleagues and Police
- Revolving door
- Engaging with Mental Health Treatment on the Ward
- Capacity Assessment

Case Study - Brenda

“I am sending you a high-profile case which I have discussed with two of your colleagues copied into this email. Lydia and Calvin have been very supportive to get to where we are with Brenda.

She has made a tremendous progress and can hold down a tenancy. We have identified XXX House as the most ideal given the level of support and proximity to shops.”

Mental Health Social Worker

January 2022

Case Study - Brenda

Brenda is signing tenancy today.

Bromley CMHRES coming to assess this week.

PLAN is for the team to

1. Support with day structure and routine
2. Freedom pass application
3. Appointeeship application ongoing
4. PIP application – in progress
5. Candace to do relapse prevention.

Mental Health Social Worker

Actions arising

- Create a directory of services – resources, threshold, transparency of provision
- Appoint dedicated SPOC in each agency
- Cuckooing – training
- Early intervention to prevent homelessness
- Think outside the box
- GP registration
- List of frequent visitors to A&E

Single Homelessness Team

Housing Options & Support Service
Single Homelessness Pathway

Team

- Rough Sleeping Co-ordinator (Emma Harthieh)
- TA and Resettlement Officer (Marsharine Lindsay)
- PRS Procurement Officer (Dionne Carr)
- Complex Needs Navigator (TBC)
- Support, Engagement and Resettlement Officer (VACANT)



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