

*Appendix 2 to Report ES20192 – Review of School Streets*

**Resident Consultation Results**

**Date: March 2022**

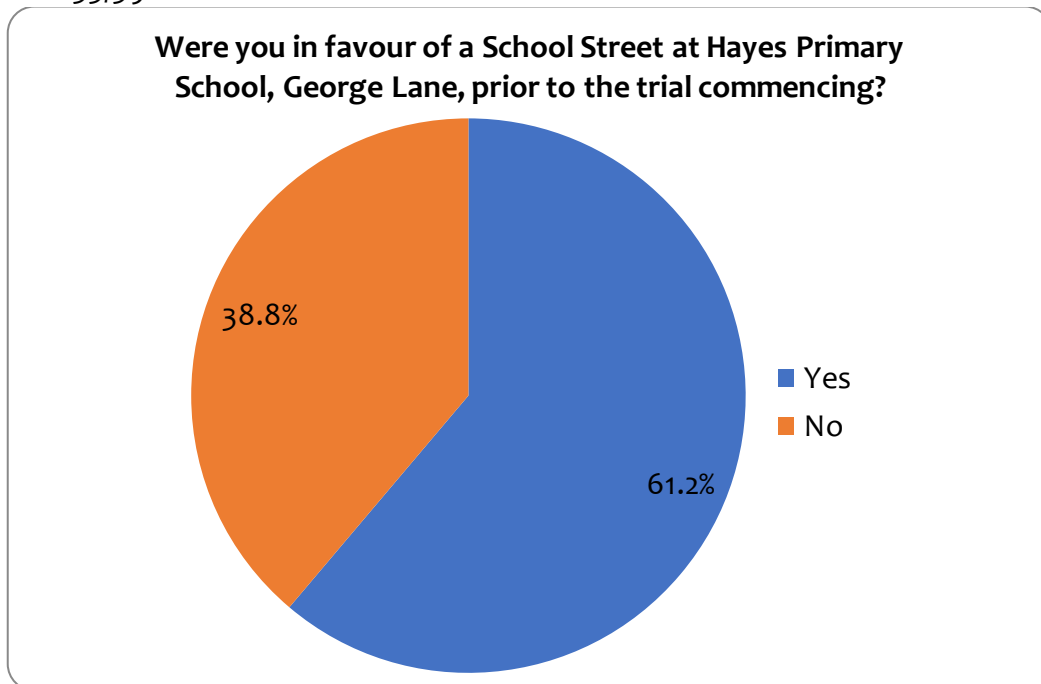
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We received a total of 85 responses to the resident consultation for the Hayes School Street review. Their responses were as follows:

**Q1. Where you in favour of a School Street at Hayes Primary School, George Lane, prior to the trial commencing?**

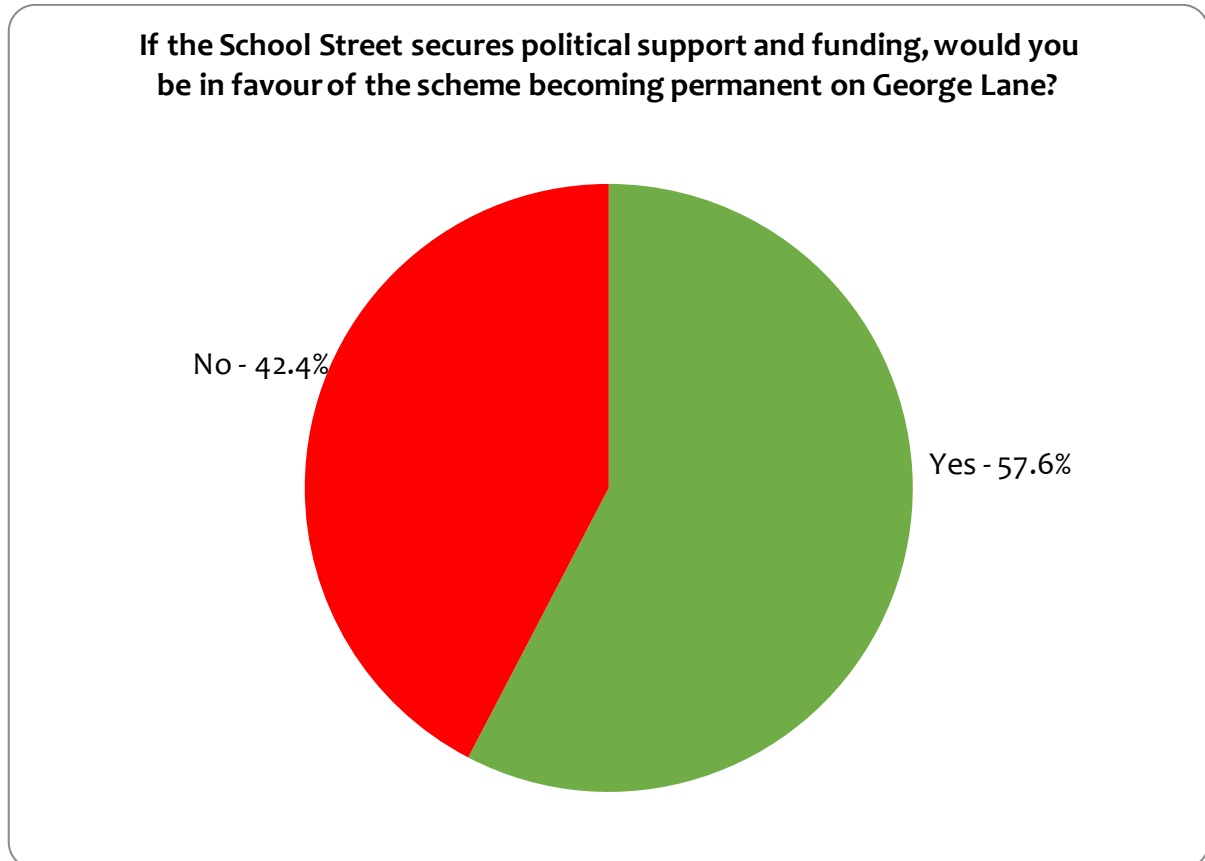
Yes 52 / 61.2%

No 33 / 39.8%



**Q2. If the School Street secures political support and funding, would you be in favour of the scheme becoming permanent on George Lane?**

Yes 49/57.7%  
No 36/42.3%



**Q3: Do you have any further comments?**

<i>I love School Streets - I think we need one at every school</i>
<i>Parents are parking on George lane 20-30 mins prior to closure. Also parking on bends before barrier making it very difficult to get past sometimes.</i>
<i>As a resident of Hayes Wood Avenue, the School Street trial has created significant problems. Since it's implementation, our road has become much more congested and made any use of our cars impossible during its duration. The increased traffic pushed from George Lane has resulted in frequent and aggressive conflict between drivers outside of our home. We have had to complain to Hayes Primary regarding horn blasts, swearing and cars over our drive. The school traffic was heavy but tolerable before the School Street but the closure of an entire road has greatly exacerbated the problem.</i>
<i>The school street scheme has had an adverse effect to parking on Hayes wood Avenue. This has made it extremely difficult for us to park and increased traffic hence making it higher risk for pedestrians especially children crossing roads.</i>
<i>As a resident of George Lane, it's definitely made a difference in terms of traffic and being able to get in and out of the road. Just a note on tradesmen and visitors for residents, please can we have more permits.. sometimes I need to book a tradesman with very little notice and can't get a council permit</i>

in time or have a visitor come and I don't have a pass for them and they're not allowed down the road even with explanation. This seems a little extreme. If we could get more permits for this reason, I'd be grateful.

Yes, I live in Hayes Wood Ave, and your scheme is causing havoc in our road! Drive ways being blocked and REALLY bad congestion! A nightmare for local residents!!!

I live on Hayes Wood Avenue, at drop off and pick up times cars park over driveways with their engines running. I have to collect children from another school twice a week and I have to make sure I park in the road by 2:30pm otherwise I have great difficulty getting out of my drive. Even then it is often very difficult to get down to the end of the road. As I suggested previously if you closed the end of George Lane and the top of Hayes Wood Avenue it would make more sense as Hayes Wood Avenue is now awful to walk down with engines ticking over when lots of children live on the road.

The street prior to the Street scheme being in places was a twice daily, dangerous rat run especially due to residential cars being parked on both sides and the high speeds cars went up and down the road. We would be in favour of even extending both the morning and afternoon start time by 20-30 minutes as still quite a significant amount of cars still come very early and park on the street. With a family with children we strongly support the retention in the scheme as not only does it reduce significantly the danger to children it dramatically reduces the amount of pollution exposure to children which is especially important at a child's developmental stage.

Unless the scheme is extended to include Hayes Wood Avenue, it simply pushes the initial problem into neighbouring roads.

We have seen a significant increase in traffic, have been frequently blocked in (and subsequently verbally abused) by parents and have received no acknowledgment or support from the school when raising these concerns.

The reduction in traffic, noise and damage to property along with a reduction in litter has been very, very welcome.

As a resident of Hayes Wood Avenue the problem has just been moved to our road. Its grid locked, people park over drive ways, 3 point turns are dangerous to pedestrians and people leave engines running. Hayes Wood Avenue needs to be a school street in addition if George lane becomes permanent.

By creating this School Street and no access to George Lane you have removed the problem to Georgian Close, This is due to the fact that the school street commences at the bottom of Hayeswood Avenue and as a result the parking by school parents in Georgian Close is far from acceptable due to the congestion of very large motor vehicles. At times there is over parking and the motor vehicle take no heed to how they park and on occasions they are parking on part of the pavement and roadway. They are two adjacent garages in Georgian Close and access to them is consistently blocked by vehicles. As a resident of Georgian Close, my driveway has been blocked and have had to go out and inform the parent they should not be doing this and one occasion received verbal abuse from a parent advising me to mind my own business. Also, when the close is congested with vehicles the parents do not hesitate to drive on to the resident's driveway which should not be happening. Any emergency vehicle trying to access the close would have great difficulty. I thought the purpose of school streets was for the parents to be walking their child to school but this is not the case with this trial. The amount of traffic and the size of the motor cars that come to park will cause damage to the surface of the roads and will Bromley be responsible for any repairs. We have not seen any enforcement officers in Georgian Close and I am not aware of them contacting any residents of Georgian Close asking if their have been any problems. As you will see from this feedback wo strongly oppose any further continuation of this scheme.

Initially I was ambivalent to the scheme but I've really seen an increase in the air quality and the general atmosphere during drop off and pick up on the street. Also, my concern for those who lived

outside the street (difficulty in the school run) has been allayed, as all the parents I've spoken to have adapted well and don't feel additional pressure due to the school street.

There is an increasing number of parents who drop children off from their cars at the junction of George lane and Hayes wood avenue, causing congestion.

I live right by the school main gates, where cars used to congregate at about 2.30 pm before the gates were opened at about 3 pm, and where, despite signs asking them to switch off to reduce emissions most drivers would not comply, especially in cold weather. I therefore notice two good outcomes from George Lane becoming a school street 1) noticeably cleaner air and 2) much less traffic and parking in the street as a whole. Given that George Lane is not a through road it would be even better if the school street times were extended were extended to 8am - 5pm

Only serves to push the problem out to the other nearby roads and causes more chaos at the junction of Hayes Wood Avenue and George Lane

Unfortunately unless a way of stopping the excessively increased traffic and inconsiderate parking in Hayes wood avenue can be established I would find it impossible to support the scheme. adding said road to the scheme is a maybe .parents have been parking across residents drives in some cases leaving engines running for 15-20 minutes and when asked to desist become abusive, this selfish behaviour is totally unacceptable I look forward to your response kind regards.

Yes. I'd like to know why the school car park could not be used for people coming outside the local area. Or Childminders /Nannie's who may bring a few children to school.

It is annoying that people still drive that do not need to and clog up my road (Chatham avenue), and the access to the farm (hayes lane) where we have a horse - BUT it is better for the kids and residents of George lane for it to remain pedestrianised.

Vehicles speeding up and down Hayes Wood Avenue and parking on both sides of the road and often parking in front of houses and partially blocking drives and making it difficult to enter and leave the house due to the road being rather narrow. At times there is no parking space in the road. Maybe speed humps would slow the traffic down. Feel sorry for any vehicles that are trying to make a delivery as it would be impossible.

All it has done is cause chaos in Hayes Street, Hayeswood Ave and Chatham Ave when there is a school car park.

It has been nicer and safer to live here without the school run congestion on a twice daily basis. The system works well from my point of view as a resident and it has been refreshing to be able to drive in and out of the road without waiting for school run traffic to clear. It has returned George Lane to a normal, residential road

It's been a blessing, first time in 6 months I can get out of my drive morning and afternoon, however cars now are parking up in the road much earlier before the barriers are in use so road getting busy again

The junction with George Lane and Hayes wood Ave is now an extremely dangerous crossing point due to parents dropping off and stopping on yellow line outside of our property during the school Street closure time. I have witnessed 3 or 4 close misses of children being knocked over due to this terrible parking, something must be done about it when the street closure is made permanent it is an accident waiting to happen. We have CCTV outside of our house so please contact us if you need evidence of this. Thanks

School pedestrians must be aware that residents use the road to drive in and out - They are constantly walking or scooting in middle of road work no care for Permit drivers cars driving in and out of the area .

Parents coming ahead of the restricted timings to park in the road still - not an issue if they didn't obstruct driveways which they continue to do and sit with car engines on. George Lane ahead of the restricted area plus hayeswood Avenue is continually blocked with cars, parents trying to park just outside the restricted area. Instructing the road. Impact to traffic and the amount of cars remains a huge issue

Unfair on parent's with babies Having to take them out of the car when they could previously just open the door and let them out nearer the school

This scheme has caused chaos in Hayes Wood Avenue it has pushed the problem into another residential road where parking is already limited. Parents park over drives on corners where traffic cannot pass, the amount of cars now in the road along with the speeding is not sustainable. Trying to leave the road from 8.15am is impossible and from 2.30pm. The surrounding area at school time grinds to a standstill. An absolutely terrible idea you have just pushed all the traffic into another residential road and caused more problems with parking. Please rethink this, it is not working.

You have just moved the problem from George Lane to Hayes Wood Ave as I said would happen in the first place when you first asked for fee back they now park over drives and on the corner of the road with no consideration for people who live her my parents o  
Are elderly and if they want to go out can not at school time as to dngous

Could you please enforce the yellow line restriction (no parking between 15.00 and 16.00) on George Lane at the junction with Hayes Street. Parents and/or shoppers are continuing to park there between these times causing queues. Many thanks

I live in Hayes Wood Avenue, the scheme has not stopped anyone driving they just park in my street instead.

Hours need to be pulled forward 15 mins at both AM and PM slots.

Parents still park on George Lane before barrier in place awaiting school opening/closing and it would appear they're let through the barrier without challenge.

All this scheme has done is push traffic and parking out on to the main road causing more disruption and possible road accidents than keeping it contained in George Lane

In it's current form I wouldn't support it's continuation because the road has arguably become more dangerous - fewer cars but going at a higher speed. This is because a high number of parents now park in the road just before 0830 and leave around 0845. This means pedestrians can't use the road and have to take a lot more care when they do. This is because the start time is too close to school opening times (08:40 and equivalent afternoon time). If the school street operating time was adjusted to 08:15 and equivalent afternoon time, this might reduce people parking early. There also needs to be permanent traffic enforcement officers around the site to discourage dangerous parking in the immediate surrounding area. I would support the school street's continuation if these changes were made.

Causing more traffic problems in other roads such as HAYES Wood avenue

Have had a few issues with deliveries not being allowed through the barrier (furniture etc .... would delivery vehicles be allowed through if the 'school street' becomes permanent? It is sometimes difficult to work around delivery 'window times' when drivers are coming from a distance and have traffic problems en route. Apart from this I personally find the system is very beneficial

Yes i do RESIDENTS live here there whole lifes and family you do not give us full rights to the road we live in and pay our council taxes family members friends should be allowed in this road workmen deliveries as that man on gates argumentative rude we live here i have 30 years and witnessed the horrendous way once beautiful school got massive beyond anything in a no through road with absolutely no care of its area we cannot take the trafgc my car £1800 worth of damage on 3 seperate ocassions plus 5 wing mirrors disgusting school has one of the biggest car parks we take two way carnage and why do staff park and take any space for residents the council should really give us that dont have driveways numbered parking bays outside our homes with permits to just let us live normally your hours on gates are wrong those oarents get here 8am or earlier and 2pm but i live near that disgusting car park so staff parents ram there cars down here iv many times had to park far away just disgraceful we need parking bays two way carnage twice a day or gates still really causes real problems for innocent people who have lived here me and many more for many years you again have mot thought properly how to do this school street uv a strong dis respect for hayes primary or academy thats sad as my daughter attended in 1994 but yet when needs her mum cant get here either from horrendous traffic in no through road or niw gates im disgusted with school the running

of it all of it my savings gone on sorting my only car out abused by hayes primary outside my own home just horrific all of it so hope you sort it properly we live here nothing to do with that awful school

Need more parking enforcement and make the time start from 8 am not 830am

We do not live on George Lane itself but we live in the cul-de-sac Georgian Close off George Lane and we have all the parents cars parking every morning and afternoon in our close without due care and attention of how these parents park their cars sometimes blocking entrances to the private houses there in Georgian Close. They sometimes park across driveways without due consideration to the house owners. There are several elderly people living in the close who have carers that need to come to their houses and park their cars so during these times when the parents are parking in the close there is no parking or easy access for emergency ambulances or fire engines to enter the close or park.

Since the trial has started it has been nice to be able to walk to school without the volume of traffic on George lane, children have been cycling on George lane to and from school which is great for all concerned. Unfortunately there are still parents that will park in the road just before the school street time starts knowing that they will not be stopped getting out again.

George Lane is safer, quieter and better access for all vehicles.

Access is still being given to non residents during the restricted hours, on a regular basis cars are allowed through the barriers and the occupants park up and take their children to school.

I was indifferent about the trial before it began. Now it has been running for a little while I am strongly against it continuing. The congestion on Hayes Wood Avenue has increased significantly and I believe it's only a matter of time before there's an accident. Parents are not choosing to walk instead of drive, they're attempting to park as close to the school as humanly possible. Moving the George Lane problem to Hayes Wood Avenue. Before, idling was monitored and fined given out, cars now park up and wait along Hayes Wood Avenue with their engines often running. Cars still park on George Lane, they just get there early before the barriers are up. Cars still drive on George Lane which is dangerous as pathways are busier and pedestrians are now having to walk their children on the road. If the school road is agreed and continues, I would be advocating for a one way system along the pavements on George Lane to alleviate congestion and make it a safer place for children to walk. Before this, I would've felt confident for my school age children to walk to school, sadly this is no longer the case.

The school street has had a significant negative impact on the residents of Hayes Wood Avenue and Burwood Avenue. With parents parking cars using the limited on-street parking, or in some cases leaving cars parked across residents drives and preventing access or egress, then walking to George lane. Additionally, the volume and speed of traffic passing through Hayes Wood Avenue and Burwood Avenue has increased since it's deployment.

I am fully in support of the concept of the school street given the local catchment area of the school, I cannot understand why any student, with the exception of students with a recognised disability and mobility difficulties outlined within an EHCP, requires travel to the school by car where walking, cycling or buses are all available and all have a much more positive impact on student and pedestrian safety, local air and noise pollution, and overall environmental emissions. The school street in its current configuration does little to reduce car use, merely moving the preferred location of parking for parents by 10-50m. I would strongly suggest that Hayes Primary considers extending the school street to the point George Lane meets Hayes Street, and includes the length of Hayes Wood Avenue, and Burwood Avenue until it meets Baston Road. By preventing access from either end, this will reduce any negative impacts for local residents and disincentivise getting to Hayes School by car.

There is noticeable increase of traffic up and down Hayes Wood Avenue who already suffer from inconsiderate parking problems due to staff and students from Hayes Secondary at Burwood Ave/Hayes Wood Avenue. The parents drive much too fast up and down the street for residents who have reverse from their driveways where there are cars and vans parked either side of their drive and

their view is restricted. The parking is also causing residents problems elsewhere like Georgian Close. I thought the idea was the the pupils and parents to walk not to clog up the side roads and cause problems for other residents.

The school Street does not resolve the issue as it moves the traffic to busier roads. You should either make a one way traffic, when the cars exit via farm, or check if the pupils do really leave in the catchment area.

Some people are still getting through the barrier who appear not to have a permit during School Street stated times.

The school street trial on George Lane has merely pushed school traffic and the resultant pollution from George Lane onto Hayes Wood Avenue and Burwood Avenue. These roads already have heavy traffic at school time being loser to the secondary school on Baston Road. This makes driving, or crossing roads, around the Burwood Avenue/Baston Road junction more dangerous at school times. Living nearer the Burwood Avenue end of Hayes Wood Avenue, getting in and out of our road during school times is now much harder. People dropping to Hayes Primary park regularly in every available part of the road, including across drop curb.

Many people need to drive their children to school as it is the only practical way to get there in time, especially if they have jobs. It is unrealistic to think that closing a road will mean that people no longer drive to drop their children - they will simply find the next-easiest option. While additionally closing the whole of George Lane and the end of Burwood road would help us, this would only push the heavier traffic elsewhere.

While having sympathy with people on George Lane who have had to put up with school traffic over several years, they would all have bought their houses knowing it was a school road. The overwhelmingly positive responses of residents on George Lane to the trial proposal was to be expected but should therefore not be counted as reflecting a genuine cost/benefit analysis of the effects of the change on the whole area.

It is noticeable that systems have been put in place at times to measure traffic on George Lane and Hayes Wood Avenue. Much of this time has been during school holidays when traffic is of course light. I hope that sufficient analysis of the term-time situation will be collected and considered. The results of these surveys and the dates during which they were carried out should be published in full as part of this consultation period.

The responses to the consultation ahead of the trial period were not published in line with the council's own guidance on such consultations. Again I hope that the results of this consultation will be published in a full and timely manner so that residents can if necessary communicate further with their ward councillors on the matter.

My preference considering not only our own situation but that of parents of Hayes Primary is that the school street scheme here is scrapped in its entirety. If it is not, the council needs to find an additional way to reduce the negative effects on residents of neighbouring roads, in particular Hayes Wood Avenue, Glebe House Drive and Burwood Avenue.

Thank you.

We live on Hayes Wood Avenue, so are experiencing more traffic and parking on our road, as we expected. However, we think it is worth it for the benefit of the school grounds being car free and the children being able to have a less fume-filled walk to school

It would be nice not to have your driveway blocked.

It has been a fantastic success. It is absolutely lovely seeing parents and children walk, run, cycle and skate freely down the road. As well as horses and riders enjoying the now safe street.

I would further ask that speed restrictors of any type are installed the full length of George Lane as the after-school club attendees and delivery drivers, drive dangerously and too fast.

Many thanks for your considerations.  
And well done

George lane has become much safer for parents, children and residents during the Hayes Primary school start and finish times. I have noticed a significant drop in noise, pollution and arguments between drivers and residents when they block access to George Lane properties with their inconsiderate parking. Overall, I believe the School Street implementation has had a substantial positive effect on the George Lane community and I would very much like to see the arrangements made permanent.

George Lane is free of congestion now but Hayes Wood Avenue is now affected. We recently changed school from Hayes Primary School to Highfield Junior and it is often very busy and we are unable to move the car. Can the scheme be applied to Hayes Wood Avenue. It is getting busier and busier causing much pollution.

It has been so much better environmentally since this scheme was started apart from those parents who try to come in earlier than the time frame and just sit with their engines running. It is a shame they do not seem to be aware or concerned about pollution in the area that their children are breathing in. It also helps the traffic congestion that used to happen before around school times. I do understand some parents have valid reasons to drive into the school. I do hope the scheme continues.

I live on George Lane and the pollution from the cars is AWFUL. The road is a dead end street and with drop offs being allowed there have been endless times when I have not been able to get out of the road. I also had people parking over my drive at least 3 times a week. Since having the school street, it is such a nice environment.

I feel it could be extended from 8.30 to 9.30 to 8 to 9.30 as quite a number of parents seem to be prepared to slip in before 8.30 and wait. Can you also remind the lady traffic warden that it was agreed the barrier was operated by a school staff member and is NOT within her remit. Many thanks

The knock-on effect in Hayes Wood Avenue has been a nitemare. There are traffic jams at school drop off and pick up time. Drivers are stressed, rude and confrontational. We have people parking across our drive every day and have suffered abuse if we have asked them to move so we can park our car on the drive. We feel that if this scheme continues the only way would be to make Hayes Wood avenue a one way street. While this would not be great for residents it might help reduce the level of angry drivers and pollution in our road caused by the traffic jams

Though in principal it is a good idea there are a number of factors that were not taken in to consideration. The points listed in the councils letter of 16th June 2021 giving all the positive reasons for this scheme is only to the advantage of George Lane, however, it was coincidentally not to the advantage of Georgian Close, a small cul de sac off George Lane which now takes all the brunt of the the traffic which can now not go down George Lane. In the morning we now have car after car during school times, which the council was trying to avoid, driving down Georgian Close and parking wherever they can fit it, even if it blocks the residents of the close getting out their cars when they are trying to get to work. The influx of cars has made it very difficult for the residents of Georgian Close, including myself, to get out of our driveways in the morning, especially as on some days there are cars parked on both side of the narrow close making it almost impossible to back out. Consequently, in closing off George Lane, the cars have now been pushed back to Georgian Close, negatively impacting our close.

Furthermore, the majority of cars that come down are also large cars and subsequently, once reaching the bottom of our small close and finding no spaces to park, have to then try and manoeuvre to turn their car round, causing them to have to back up onto our driveways, our lawns and pavements which over time is causing damage. It will then be the residents of the property to have to pay to have it repaired. Additionally, another car then drives down and then they have to try and manoeuvre past each other causing a congestion, an advantage of the scheme you were trying to avoid down George Lane, which now happens in Georgian Close. The road is starting to wear and is



developing an even more uneven surface. A new surface is needed but unfortunately Georgian Close tends to be forgotten when the budget for maintenance is given to resurface the larger roads. Moreover, before, the school cars were able to park in The George Pub, yet this has changed to a car park solely for pub users, initiating a payment scheme which therefore means those cars, who originally parked in there, also have to find somewhere else leading them to Georgian Close.

We also have a number of elderly people who live down Georgian Close and at these times it has made it impossible for ambulances, other emergency services and carers to drive down at these times and park.

Though I understand the reasonings behind the scheme, perhaps Georgian Close should have been thought of and maybe it should also be enabled that our close is part of the scheme and therefore closed off at these times too.

when the school classes were increased it was agreed that the school car park would deal with some of the traffic. its complete chaos in Hayes Wood Ave

All I can see that the scheme has achieved is to push the parking problem on to other roads. I live in Hayes Wood Avenue and trying to get in or out of my road during school drop off and pick up times is mayhem. There is little consideration for residents as parents park across drives, sometimes in the middle of the road or at strange angles so that it is difficult to drive safely. The road is narrow with blind bends. I dread to think what would happen if an emergency vehicle/refuse lorry tried to access the street during these times. Hayes Lane can also be difficult to negotiate with parents parking and pulling out.

The safe zone had led to increased illegal parking outside the George pub during the peak school run periods, this needs to be policed better to ensure no accidents occur.

Living in Hayes Wood Avenue this trial has been horrendous at the times of drop off and pick up for school children. The chaos caused by drivers trying to stop, park and get to the school adds significant time to leave the road if I need to at the peak periods which can last up to an hour either side of school times. Hayes Wood has become a difficult place to try and drive at these times and due to the volume of cars could be dangerous.

I live in Hayes Wood Avenue and the traffic in the last six months has been horrendous and very dangerous as it has been diverted down it. Cars have been blocking driveways, it's been gridlocked most mornings with cars not being able to move in either direction causing absolute chaos. I now have to leave earlier or later to go to work and it's become very frustrating not being able to access my drive on quite a few occasions or being able to exit the drive. Every time I try to exit my drive I literally put myself at risk of an accident as, living near one of the bends, with cars either sides of the drive and opposite it it's near impossible to see any oncoming traffic. Cars have been forced to enter drives in order to allow other cars to pass and accidents have already happened. It maybe lovely to live down George Lane now but you have only moved the problem to Hayes Wood Avenue and not solved it! Unless you make Hayes Wood Avenue a school road as well then this scheme must be scrapped and a better solution found like putting double yellow lines near the George Pub in George Lane with the correct road signs which are currently missing for the single yellow line. If double yellow lines were in place at the entrance of George Lane, traffic would flow more easily and there would be less congestion along the whole of George lane. Something has to be done about the wild parking too as it's like the Wild West now. Parents are arriving over an hour early to have a prime parking spot often leaving the engine on and thus polluting the area even more than when parking was spread between the two roads. Whoever thought of this trial has had no consideration for the residents of Hayes Wood Avenue. Please think again.

Fully support the school street scheme, more than happy with the trial and would like it to continue. There has been an increase in cars parking in the street before afternoon pick up.

The traffic has dramatically reduced on George Lane. Whilst drivers are still coming to the surrounding areas I believe over time as people applying for the school know there is no longer a car

park, they will choose more carefully to ensure they find a school they can get to on foot or via public transport.

It not has bad has I was expecting.

Whilst the scheme worked very well, there, are and were, many people with cars that still enter the road during the closure periods. I do not understand how they achieve this. Many people seem to come earlier, park with engines running for long periods, before the closure time. There needs to be, in my opinion, more stringent invigilation at the entry point.

The parents are dropping the children off earlier in the morning and entering George Lane before the afternoon cut off as it seems they don't need a pass to get back out of the street so the problem has just shifted to a different time. Only residents with a pass should be able to enter and leave during those times.

Parents of school children are entering George Lane outside the vehicle banned time slots. In the morning the volume of traffic has now moved from 9am to 8.30am and in the afternoon vehicles park up at 2.30pm (mostly with engines running) to wait for end of school.

I feel the scheme causes congestion in the surrounding area, particularly in adjoining roads. Parents park in Georgian Close, often well before school drop off and pick up times, blocking access/ability to exit properties for residents. The parents seem to have no regard to the suitability of their parking, often double parking causing severe problems. It would also prove problematic in the event emergency services needed access to the houses/area...I have needed an ambulance at my home on several occasions.

This trial has made my street (Hayes Wood Ave) a parking lot which is very difficult to get out of and go to work from during the morning school rush. On wet days, parents drive onto our street, park in the middle of the road (blocking traffic) to unload their kids as close to school as possible. Parents dropping off kids also park across the entrance to our driveway regularly and if approached just say "I'll be back in a few minutes"

On a daily basis I see parents parking on the corner of George Lane and Hayes Wood Ave (on double yellow lines) because they are either late or unable to find alternative parking.

The increased amount of traffic on our road worsens the air quality noticeably during those school drop-off and pick-up times.

The Primary school already has a decent sized car park and I would suggest investment from the council in improving that further would be a much better longer-term solution to the problem.

We have had increased pressure on parking in our road, including cars being parked over the exits from drives onto the road. Some cars have even parked in a position not adjacent to the curb. There have been some instances of arguments with residents.

The junction between Hayes Wood Avenue and George Lane is a lot more dangerous now as cars park too close to the crossing meaning that children and adults can't see properly when they are trying to cross. You also get a lot people trying to do three point turns on that junction. I have seen quite a few near misses with with people almost getting hit. It may be safer from a pollution pov but I don't think it has made walking to school any safer. Quite the opposite infection.

As a resident of George Lane I can confirm that I have had no further damage to my car since the school street started, and large SUVs stopped queueing and trying to pass each other up the road. I would urge the exclusion times to be extended by a further half an hour earlier, both in the morning and afternoon. Many parents have taken to arriving earlier and just sitting in their cars until they can go into the school. Either that, or require the permit to be shown to exit the road as well as to enter it.

I live in Hayes Wood Avenue. The net effect of restricting vehicle access to George Lane is that traffic congestion and inconsiderate behaviour of drivers has moved to Hayes Wood Avenue. There is significant congestion when pupils leave school every afternoon at the junction between Hayes Wood Avenue and George Lane, and it is exacerbated by irresponsible and inconsiderate parking by SUV drivers trying to negotiate the narrow road and tight corners.

I would be in favour of the George Lane trial becoming permanent if Hayes Wood Avenue could be protected in the same way as George Lane has been, ie that is is closed to non-residents for short periods (school opening and closing times).

We are of the opinion that the times the street is closed is wrong. In the morning there is an increasing number of parents who speed along George Lane to deliver their children before the barrier is erected at 8.30am. The road has become busy again before 8.30 and parents are parking in inappropriate positions, which we had hoped this scheme would stop. As the school day starts at 8.40am the road should be closed earlier, at least no later than 8.15am. The afternoon has become laughable. Parents are now arriving as early as 2.00pm to sit and wait for their children to emerge over one hour later. All because they do not want to walk! Parking on the bend before Hayes Wood Avenue creates a bottleneck as the width only allows one car to pass at a time and this causes congestion. Perhaps thought should be given to having double yellow lines here as it would be impossible for any emergency vehicles to negotiate a way through at these times. Parents seem to park wherever they find a space!

The road has felt safer and cleaner since the restrictions and is a much nicer environment for children. However, I think the timings need to be amended slightly. Currently people arrive early and wait in their cars on the road for the school gates to open, particularly at school pick up. Many of them cause no issues other than road congestion but some of them still idle. To try to avoid this, the restrictions could start at 2.30pm.

I live on Hayes Wood Avenue. Since the trial was enforced 6 months ago, I have experienced nothing but stress and chaos. Drivers, park across my dropped kerb and I can never safely and securely exit and arrive at my driveway when I pick my son up from nursery. This has resulted in conflict and upset on many occasions. Further, there is a large red sign mounted on a street light outside my property, which is nothing but an eyesore. I contacted the Borough about this and was told that it could be reduced to a much smaller sign, if not removed altogether. I really do not want the current situation to continue.

There has been a significant improvement to the traffic and congestion down George Lane.

Causes traffic chaos in George Lane, Hayes Wood Avenue and Hayes Lane.

Significant increase speed and flow of traffic up Hayes Wood Ave and Burwood Ave end.

More pollution in Hayes Lane where more vehicles are parked so commuters and buses are stationary due to congestion caused by this scheme.

This scheme does not make it any safer for children travelling to school.

More encroaching over drive both sides. Usually happens when weather bad.

I observe parents and children more relaxed and carefree and some older children walking or cycling unaccompanied. The level of air pollution must be lower and I now feel happy to open my front windows each morning, so you have my grateful thanks, although the road closure has possibly come too late for one neighbour, that I know of.

### **Breakdown of responses by road:**

Of the 85 responses, 79 were from inside the catchment area (George Lane, Hayes Wood Ave, Burwood Ave, Glebe House Drive, Georgian Drive), and 6 were from outside.

The 79 inside the catchment area were 46 were in favour of the School Street staying if funding is available and 33 were against it staying.

The break down by road:

George Lane – 37 responses – All in favour of the School Street staying if funding is available.

Hayes Wood Ave – 37 responses – 8 in favour of it staying, 29 against.

Glebe House Drive – 1 response – Against it staying

Georgian Close – 4 responses – 1 in favour, 3 against.