

| Report No: ES20214 | | PP&E Performance Overview (2022/23) | | | | | | | | | | | | | | | | | | |
|--|--------------------------|---|----------------------|---|---|-----------------------------|----------------|---|------------|---|---|--|--|--|---|-----------------------------|---------------------------|--------------------|---|--|
| Outcome | PORTFOLIO PLAN INDICATOR | DESCRIPTION | 2019-20 TARGET | 2019-20 ACTUAL | 2020-21 TARGET | 2020-21 ACTUAL | 2021-22 TARGET | 2021-22 ACTUAL | GOOD PERF. | Apr-22 | May-22 | Jun-22 | Jul-22 | Aug-22 | Sep-22 | 2022-23 Projection | 2022-23 TARGET | 2022-23 RAG STATUS | RAG Threshold | COMMENTARY (BY EXCEPTION) |
| 1: We will keep Bromley safe | 1A | Number of Community Impact Days | 12 | 12 | 12 | 12 | 12 | 12 | HIGH | 1 | 1 | 1 | 1 | 1 | 1 | 12 | 12 | GREEN | Red: more than 10% Amber: Within 10% Green: At target or above | |
| | 1B | Number of meetings attended (COVID-19 Board Meetings) | N/A | N/A | New KPI 21/22 | New KPI 21/22 | 100% | 100% | HIGH | NA | NA | NA | N/A | N/A | NA | 100% | 100% | GREEN | Red: more than 10% Amber: Within 10% Green: At target or above | |
| | 1C | Number of Safer Bromley Partnership Boards held | N/A | N/A | N/A | N/A | N/A | N/A | HIGH | 0 | 1 | 0 | 0 | 1 | 0 | 4 | 4 | GREEN | Red: more than 10% Amber: Within 10% Green: At target or above | |
| | 1D | Number of quarterly reports provided by Public Protection to the Safer Bromley Partnership Board | N/A | N/A | N/A | N/A | N/A | N/A | HIGH | 0 | 1 | 0 | 0 | (1 of 1) 100% | (0 of 0) N/A | 4 | 4 | GREEN | Red: more than 10% Amber: Within 10% Green: At target or above | |
| | 1E | Number of Prevent Boards attended | N/A | N/A | N/A | N/A | N/A | N/A | HIGH | 0 | 1 (100%) | 0% | 1 (100%) | (0 of 0) - N/A | (1 of 1) 100% | 4 | 4 | GREEN | Red: more than 10% Amber: Within 10% Green: At target or above | |
| | 1F | Completion of Covid returns (outcome) | N/A | N/A | N/A | N/A | N/A | New KPI 22/23 | OUTCOME | N/A | NA | NA | N/A | NA | NA | 100% | 100% | OUTCOME | Red: more than 10% Amber: Within 10% Green: At target or above | |
| 2: We will protect consumers | 2A | Number of awareness raising events & training to groups & partners (No. of attendees) | 70 | 72 | 70 | 5 | 20 | 20 | HIGH | 6 events (156 attendees) | 2 events (70 attendees) | 5 events (112 attendee) | 2 events (60 attendee) | 1 event (25 attendees) | 4 events (77 attendees) | 500 | 50 | GREEN | Red: more than 10% Amber: Within 10% Green: At target or above | |
| | 2B | Rapid Response interventions responded to within 2 hours (%) | 100% | 100% | 100% | 100% | 100% | 100% | HIGH | 3 (100%) | 2 (100%) | 2 (100%) | 2 (100%) | 3 (100%) | 0 (100%) | 100% | 100% | GREEN | Red: more than 10% Amber: Within 10% Green: At target or above | |
| | 2C | Complete all test purchases following all failed Challenge 25 test purchase which result in a sale of an age restricted product | 100 | 97 | 100 | 100 | 20 | 20 | HIGH | 5 out of 7 (71%) | 0 (71%) | 0 (71%) | 0 (71%) | 5 of 5 (71%) | 0 (71%) | 100% | 100% Compliant Businesses | RED | Red: more than 10% Amber: Within 10% Green: At target or above | Two licensing reviews took place in June in respect of these two under age test purchase failures in April, resulting in two one month suspensions with additional conditions. The clock is re-set and they will be subject to a follow up visit later in the year. |
| | 2D | To disseminate 25 Alerts on emerging topics including doorstep crime and scams | N/A | N/A | N/A | N/A | N/A | New KPI 22/23 | HIGH | 2 | 4 | 6 | 4 | 3 | 3 | 44 | 25 | GREEN | Red: more than 10% Amber: Within 10% Green: At target or above | |
| 3: We will support and regulate businesses | 3A | Due inspections of high-risk food businesses undertaken (% Annual Target)(Risk A and B food premises) | 100% (A) 100% (B) | 100% Risk A (3/3) 96% Risk B (107/111) | % to be determined by the FSA due to COVID-19 | Annual Risk A - 1 Risk B 37 | N/A | Risk A - 2 out of 2 - 100% Risk B - 34 out of 37 - 92% | HIGH | Risk A 0% (0 out of 7) Risk B 2% (2 out of 84) | Risk A 0% (0 out of 7) Risk B 3% (3 out of 84) | Risk A 28% (2 out of 7) Risk B 4% (4 out of 84) | Risk A 71% (5 out of 7) Risk B 7% (6 out of 84) | Risk A 71% (5 out of 7) Risk B 12% (10 out of 84) | Risk A 63% (7 out of 11) Risk B 23% (20 out of 84) | Risk A = 39% Risk B = 9% | 100% Target (Annual) | RED | Red: more than 10% Amber: Within 10% Green: At target or above | There were 7 Category A premises and 84 Category B premises that are due to be inspected at the beginning of this year (2022/23). As the year has progressed a further 4 category A premises have been added to the inspection list in September as category A premises are inspected at 6 month intervals. The addition of the 4 Category A premises is an indication of falling food safety standards. The businesses will be inspected in accordance with the Food Law Code of Practice (FLCoP) when the inspections are due. It is anticipated that 100% of the due food hygiene inspections (Cats A & B) will be completed by March 2023. |
| | 3B | Due food hygiene (FH) inspections of all food businesses undertaken (% Annual Target) | N/A | N/A | N/A | N/A | N/A | N/A | HIGH | All FH 0.5% (3 out of 541) | All FH 3% (17 out of 541) | All FH 6% (31 out of 541) | All FH 7.5% (41 out of 541) | All FH 13.5% (69 out of 541) | All FH 22% (120 out of 541) | 9% | 100% Target (Annual) | RED | Red: more than 10% Amber: Within 10% Green: At target or above | There are a total of 541 food premises (Cats A to E) due for inspection this year. In accordance with the food law code of practice, it is anticipated that 100% of the due food hygiene inspections (Cat A to E) will be completed as the inspections fall due, by March 2023. The team still has one vacant full time post. |
| | 3C | Inspection of UNRATED (UR) food businesses (FB)(% completed) (Number of inspections or closures if no longer trading) | N/A | N/A | N/A | N/A | N/A | N/A | HIGH | UR FB 10% (40 of 387) UR CM 0% (0 of 433) | UR FB 19% (75 of 387) UR CM 0% (0 of 433) | UR FB 30% (116 of 387) UR CM 0% (0 of 433) | UR FB 39% (154 of 387) UR CM 0% (0 of 433) | UR FB 49% (190 of 387) UR CM 0% (0 of 433) | UR FB 56% (218 of 387) UR CM 0% (0 of 433) | UR FM = 34% UR CM = 0% | 100% Target (Annual) | RED | Red: more than 10% Amber: Within 10% Green: At target or above | There are currently 820 unrated food businesses split into two main types. Type 1 - UNRATED FOOD BUSINESSES, total 387 premises, includes a large number of home caterers. It is anticipated to visit all of these premises by March 2023 in line with the FSA recovery plan. Type 2 - UNRATED CHILD MINDERS, total 433 premises. These businesses are currently not registered and the food team received notice of their existence in January 2022. These businesses will be triaged to separate them into HIGH risk and LOW risk. The HIGH risk will be prioritised but completion of all the inspections in this business year is unlikely without additional resources. The FSA are aware of this risk. |
| | 3D | Overdue (OD) food hygiene inspections of food businesses undertaken (% completed) | N/A | N/A | N/A | N/A | N/A | N/A | HIGH | OD 5% (54 of 1089) | OD 16% (179 of 1089) | OD 18% (195 of 1089) | OD 23% (256 of 1089) | OD 30% (314 of 1089) | OD 38% (414 of 1089) | 22% | 100% Target (Annual) | RED | Red: more than 10% Amber: Within 10% Green: At target or above | On the 31st March 22 there were 1089 overdue inspections of Cat C to E food premises. This is due to the disruption to the food team's inspection programme caused by the Covid-19 pandemic. These inspections will be addressed as per the FSA recovery plan with a target of completion by March 2023 if resources permit. However, intelligence received shows that food hygiene standards have fallen post pandemic. There is also a risk that this target will not be met if inspections are complicated by the need for enforcement action. The two agency staff employed until the 30th of September to deal with these inspections have left the team now. It is unlikely that these outstanding inspections will be completed this business year without further additional resources / agency staff employed beyond the 30th of September 2022. This risk will be communicated to the FSA. |
| | 3E | Respond to 70% of food safety complaints within 5 working days (%) | 80% | 80% | 70% | 90% | 70% | 86% | HIGH | 84% (21 out of 25) | 100% (37 out of 37) | 91% (21 out of 23) | 86% (26 out of 30) | 100% (35 out of 35) | 94% (17 out of 18) | 93% | 70% | GREEN | Red: more than 30% Amber: Within 20% Green: Within 10% or above | |

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| 4: We will protect and improve the environment through custodianship and effective and responsible enforcement | 4A | Supply of CCTV data on request by appropriate agencies | 100% | 100% | 100% | 100% | 100% | 100% | HIGH | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | GREEN | Red: more than 10% Amber: Within 10% Green: At target or above | |
| | 4B | Serve statutory notices where appropriate (nuisance and pollution) (% outcome based) | 100% | 100% | N/A | 100% | N/A | 100% | OUTCOME | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | GREEN | Red: more than 10% Amber: Within 10% Green: At target or above |
| | 4C | Completed cases where investigations of breaches of planning control are identified (%) (outcome) | 100% | 96% | N/A | 100% | N/A | N/A | OUTCOME | Awaiting Data | Awaiting Data | Awaiting Data | Awaiting Data | Awaiting Data | Awaiting Data | 100% | 100% | 100% | OUTCOME | Awaiting Data | |
| | 4D | Issue HMO licenses where valid applications are received (No.) | 75% | 45% | 100% | 17.6% (3 out of 17) | 100% | N/A | HIGH | (4 out of 4) 100% | (5 out of 5) 100% | (6 out of 6) 100% | (4 out of 4) 100% | (4 out of 4) 100% | (6 out of 6) 100% | 100% | 100% | 100% | GREEN | Red: more than 10% Amber: Within 10% Green: At target or above | |
| | 4E | Total Number of Fly-tipping incidents (No.) | 3000 | 3123 | N/A | 3565 | N/A | 3576 | OUTCOME | 251 | 277 | 303 | 340 | 387 | 339 | 3794 | N/A | N/A | OUTCOME | N/A | |
| | 4F | Total Number of open fly-tipping incident investigations (No.) | N/A | New KPI will be reported from November | N/A | 42 (open for period April to March) | N/A | N/A | OUTCOME | 5 (open for period of April) | 14 (open for period April to May) | 18 (open for period April to June) | 12 (open for period April to July) | 34 (open for period April to August) | 53 (open for period April to September) | N/A | N/A | N/A | OUTCOME | N/A | |
| | 4G | Fly-tipping % of closed cases where action has been taken (those where evidence was available) (%) | N/A | New KPI will be reported from November 2020 onwards | 75% | 16% (136 cases closed after investigation for April to March of 136 cases 22 have had action which is the 16%) | 50% | 48% | OUTCOME | 30% (10 cases closed after investigation for April. Of 10 cases, 3 have had enforcement action which is the 30%) | 47% (21 cases closed after investigation for April to May). Of 21 cases, 10 have had enforcement action which is 47%. | 42% (28 cases closed after investigation for April to June). Of 28 cases, 12 have had enforcement action which is 42%. | 36% (38 cases closed after investigation for April to July). Of 38 cases, 14 have had enforcement action which is 36%. | 55% (43 cases closed after investigation for April to August). Of 43 cases, 24 have had enforcement action which is 55%. | 88% (50 cases closed after investigation for April to September). Of 50 cases, 44 have had enforcement action which is 88%. | 50% | 50% | 50% | OUTCOME | N/A | In April the data shows 3 cases where actions have been taken and this includes 2 warning letters and 1 Fixed penalty notice (FPN) The FPN was successfully paid. The 10 cases closed where investigations where action could not be taken further as there was not enough sufficient evidence to take action against. In May the data shows 10 cases where actions have been taken and this includes the original 3 from April, along with in May 5 warning letters and 2 FPNs. The cumulative total is then 10. In June the data shows 12 cases where action have been taken this includes the April (3) and May (7) along with 1 warning letter and 1 FPN in June (2 in total). The cumulative total is then 12. In July the cumulative total is now 14. The two cases in July were 2 warning letters. In February 2022 Neighbourhood Management undertook a service review and realignment. The new structure created an Environmental Investigations team consisting of 1 Environmental Investigation Manager, 1 Senior Enviro-Crime Officer and 3 Enviro-Crime Officers. All officers within the team now focus on both Highways & Environmental enforcement and in particular fly tipping investigations. Fly tips are categorised as either under 3 cubic metres or over 3 cubic metres. Large fly tips over 3 cubic metres tend to be carried out by persistent illegal waste carriers who operate as an unregistered business. These fly tips more often than not block the public highway and are carried out in the dead of night by tipper style vehicles. In partnership with Veolia under the street environment contract, when fly tips occur, the materials are removed as a priority to ensure the public highway is safe. The Environmental investigations team is now seeing good success in investigating fly tips before removal and retrieving evidence leading to the source of the waste. This has led to 2 vehicle seizures in July in partnership with the Met Police and suspects being interviewed. To ensure this workstream is captured more precisely, it is proposed to better classify this KPI and ensure the source data takes into account the type and size of the fly tip, what enforcement route was taken and the outcome. This will include the amount of actual FPN (fixed penalty notices) CPW (community protection warnings) and CPN (community protection notices) issued against each fly tip category. |
| | 4H | Parking appeals heard by the Environment and Traffic Adjudicators (ETA) against PCNs issued by LBB (No.) | 300 | 112 | 200 | 178 | 200 | 240 | LOW | 15 | 21 | 29 | 8 | 12 | 17 | 204 | 200 | 200 | GREEN | Red: More than 251 Amber: 226 to 250 Green: 200 to 225 | September 22: There has been a general increase in the number of appeals heard in September, this is usual for the summer period and is predicated to continue into August. Overall more PCNs are being issued due to the Moving Traffic Contraventions (MTC), therefore more cases will most likely be sent to ETA. |
| 4I | Parking ETA cases won by LBB (% of cases heard) | 80% | 74% | 75% | 68% | 75% | 83% | HIGH | 100% | 95% | 76% | 63% | 67% | 88% | 81% | 85% | 85% | AMBER | Red: Less than 70% Amber: Less than 85% Green: At target or above | Two cases allowed in September due to copies of the signage being missing from evidence pack that was sent to ETA; this has been addressed as was human error. The other case was due to the Adjudicator not believing that the PCN was handed to driver when the driver was abusive. Adjudicator did not request the Body Worn Video from when PCN was served; there was no grounds for review as all evidence had been supplied. Overall, the percentage of cases being allowed is still low and Bromley still wins a high number of cases that go to ETA compared to other London Boroughs. | |