

## ECS PDS Committee 16/03/23 Report No ES20270 Appendix 1

CONFIRM Statuses and Associated FMS Text			
CONFIRM STATUS	CONFIRM STATUS NAME	FMS REPORT STATUS	FMS TEXT
1010	Effect Repair	N/A	N/A
1016	Drainage Job Completed	Fixed	Drainage cleansing works have been undertaken.
1020	Pending Enquiries	N/A	N/A
1025	To Be Inspected	In progress	Thank you for your report, this is now being investigated. Information on our services and the timeframes we aim to respond in can be found: <a href="http://www.bromley.gov.uk/fixservices">http://www.bromley.gov.uk/fixservices</a>
1030	Job Raised	In progress	Our contractor has been notified to take the appropriate action.
1035	Escalated	N/A	N/A
1045	Passed to Cleansing Supervisor	N/A	N/A
1055	Passed to Drainage Contractor	In progress	Our contractor has been notified to take the appropriate action.
1057	Passed to Drainage Crew	In progress	Our contractor has been notified to take the appropriate action.
1075	Highways - Insufficient Info	No Further Action	The information supplied is insufficient to pinpoint the area of deterioration. Specific problems will be investigated with location details or they will be identified as part of the cycle of routine safety inspections of all publicly maintained highways to ensure that maintenance is undertaken as effectively and efficiently as possible.
1082	AV 7 Day Notice	In progress	We have contacted the registered keeper of the vehicle and await further action.
1083	AV 15 Day Notice	In progress	We have contacted the registered keeper of the vehicle and await further action.
1087	AV Remove & Destroy (CAT A)	In progress	The vehicle will be removed and destroyed.
1088	AV Remove & Store (CAT B)	In progress	The vehicle will be removed and stored.
1089	AV - 2HR Remove/Destroy CAT A	In progress	The vehicle will be removed and destroyed.
1090	AV - 2HR Remove & Store CAT B	In progress	The vehicle will be removed and stored.
1092	AV - Removal CAT C & D	In progress	The vehicle will be removed.
1093	AV - Removal - Surrendered	In progress	The vehicle has been surrendered by the keeper and will be removed.
1094	AV - Removal - Untaxed	In progress	We have found the vehicle to be untaxed and it will be removed using DVLA devolved powers.
1095	AV Unresolved Re-inspect	In progress	We are continuing to investigate and working to resolve this report.
1096	Vehicle Removed	Fixed	The vehicle has been removed.
2000	Pending Vehicle Crossover App	N/A	N/A
2001	Pending Cleansing Scheduled	In progress	This location will be attended on the next scheduled sweep. For information on street cleansing and the cleansing frequencies of our pavements and roads please visit: <a href="https://www.bromley.gov.uk/customer-services/environmental-services-aims/18">https://www.bromley.gov.uk/customer-services/environmental-services-aims/18</a>
2002	Pending Further investigation	In progress	We are continuing to investigate and working to resolve this report.
2003	Enforcement Action commenced	Third Party Responsibility	We have notified the responsible party of their duties and responsibilities and informed them that further enforcement action may be taken if the issue is not resolved. For overhanging vegetation reports please allow 28 days for the responsible party to arrange action before notifying us of any continued obstruction.
2004	Pending due to weather event	In progress	The investigation/resolution of this issue is currently pending due to the weather conditions This could be affecting our ability to undertake the required task or we may need to observe the issue under certain weather conditions such as localised flooding.
2005	Further Works Required	In progress	Further works are necessary to resolve the issue and have been scheduled for action.
2006	Pending - Electricity Supply	In Progress	We have investigated and identified there is an issue with the electricity supply for this asset. Bromley Council have contacted UK Power Networks and asked them to schedule works to restore this fault.
2007	Pending-Land Registry Search	In Progress	We are currently liaising with the Land Registry Office to determine ownership of the associated land.

2008	Pending - Traffic Management	In Progress	For information, the order for this repair remains outstanding within our contractor's planned schedule of work. Further arrangements are currently being undertaken to provide traffic management and/or the necessary specialist equipment in order to undertake the works.
2009	Pending - F/W Tree Roots	In Progress	The reported issue requires the footway to be excavated to allow for tree root trimming before being reinstated, these works will now be co-ordinated between our Highways and Tree Teams.
2010	Referred to Utility Company	Third Party Responsibility	We have investigated this report and found the issue to be the responsibility of a Utility Company, they have been notified of the issue.
2013	Dumped Rubbish investigation	In Progress	Bromley Council are investigating the origin of this dumped rubbish ahead of clearance.
2014	Dumped Rubbish-Hiab clearance	Internal Referral	The size and nature of this flytip requires a specialist vehicle and arrangements for attendance have been made.
2015	Referred to Contractor	In progress	Our contractor has been notified to take the appropriate action.
2016	Dumped Rubbish-Passed to Kier	In progress	Our contractor has been notified to take the appropriate action.
2017	Referred to Waste Advisors	Internal Referral	Issues such as missed collections, ordering of recycling containers or applying for garden waste collection should be submitted online via: <a href="https://recyclingservices.bromley.gov.uk/waste">https://recyclingservices.bromley.gov.uk/waste</a> This report is now closed on FixMyStreet.
2018	Referred to Property	Internal Referral	The reported issue is one that comes under the responsibility of our Property Maintenance Team who look after the wider Bromley Estate. The report has been referred onto the Property Maintenance Team for consideration and inclusion in their ongoing Maintenance Works Schedule. Any required works will be subject to the priorities across the Bromley Estate and while we are unable to provide a timeframe it will remain on our list of requested tasks to be monitored until completion. This report is now closed on FixMyStreet.
2019	Referred to ESD Planning	N/A	N/A
2021	Referred to ESD Finance	N/A	N/A
2022	Referred to ESD Traffic	Internal Referral	<p>This report has been referred to our Traffic Management Team who are responsible for the way traffic is managed on Bromley's roads; including, but not limited to, implementing new road markings and signage in relation to road safety and parking; walking and cycling improvements, including identifying locations for new cycle racks and installing Vehicle Activated speed signs – however, please note that responsibility for enforcing speed limits rests with the Police.</p> <p>Where requests are made for changes, our Traffic Management Team will consider all requests but often there is a need for a full investigation, planning and consultation within the local area particularly around proposed new traffic schemes, and any considerations must be balanced with borough-wide priorities. This report is now closed on FixMyStreet and our Traffic Management Team will consider this matter.</p>
2024	Referred Planning Enforcement	Internal Referral	The reported issue is one that comes under the responsibility of our Planning Enforcement Team who also enforce any unauthorised works on Tree Protection Orders. The report has been referred onto the Planning Enforcement Team and this report is now closed on FixMyStreet.
2026	Referred to Insurance Section	Internal Referral	Any request for compensation relating to an issue on a Bromley maintained highway or from a Bromley maintained asset (including Council-maintained trees) must be processed via an insurance claim process. Bromley currently have a shared Insurance Service with Sutton Council and an online claim form can be completed and submitted via Sutton's website: <a href="https://www.sutton.gov.uk/info/200436/customer_services/1146/insurance_service/2">https://www.sutton.gov.uk/info/200436/customer_services/1146/insurance_service/2</a>
2027	Referred to ESD Parking	Internal Referral	This report has been referred to our Parking Team, who will deal with the issue and contact you directly if necessary. This report is now closed on FixMyStreet. If you wish to report any further Parking matters, please visit our dedicated web page at: <a href="https://www.bromley.gov.uk/homepage/91/parking-enquiries">https://www.bromley.gov.uk/homepage/91/parking-enquiries</a>
2028	Referred to EH & TS	Internal Referral	As the issue concerns rubbish on an area which is not public highway or is regarding pest control or other public health issue, this report has been passed to Environmental Health to investigate and is now closed on FixMyStreet. For information, enforcement action against rubbish will be taken depending on the nature of the accumulation. Bromley Council only have powers to enforce the removal of rubbish which contains material that could attract pests or pose a risk to public health.
2030	Referred to LB Greenwich	Third Party Responsibility	We have investigated this report and the location is the responsibility of the Royal Borough of Greenwich. We have therefore referred the report to the Royal Borough of Greenwich.

2040	Referred to LB Lewisham	Third Party Responsibility	We have investigated this report and the location is the responsibility of Lewisham Council. We have therefore referred the report to Lewisham Council.
2050	Referred to LB Southwark	Third Party Responsibility	We have investigated this report and the location is the responsibility of Southwark Council. We have therefore referred the report to Southwark Council.
2060	Referred to LB Croydon	Third Party Responsibility	We have investigated this report and the location is the responsibility of Croydon Council. We have therefore referred the report to Croydon Council.
2070	Referred to LB Lambeth	Third Party Responsibility	We have investigated this report and the location is the responsibility of Lambeth Council. We have therefore referred the report to Lambeth Council.
2080	Referred to LB Bexley	Third Party Responsibility	We have investigated this report and the location is the responsibility of Bexley Council. We have therefore referred the report to Bexley Council.
2081	Referred to MOAT (HA)	Third Party Responsibility	We have investigated this report and found the location to be the responsibility of the Local Housing Association MOAT. We have therefore referred this report to them. Further issues can be reported to MOAT via: <a href="mailto:customer@moat.co.uk">customer@moat.co.uk</a>
2082	Referred to A2Dominion (HA)	Third Party Responsibility	We have investigated this report and found the location to be the responsibility of the Local Housing Association A2Dominion. We have therefore referred this report to them. Further issues can be reported to A2Dominion via: <a href="mailto:customer.services@a2dominion.co.uk">customer.services@a2dominion.co.uk</a>
2083	Referred-Safer Neighbourhood	No Further Action	We have investigated this report and due to its nature recommend that the issue is reported to the Metropolitan Police. Information on your local area and how to report crimes or anti-social behaviour to them can be found at: <a href="https://www.met.police.uk/a/your-area/">https://www.met.police.uk/a/your-area/</a>
2084	Referred to Clarion Housing	Third Party Responsibility	We have investigated this report and found the location to be the responsibility of the Local Housing Association Clarion Housing. We have therefore referred this report to Clarion Housing via: <a href="mailto:CustomerServices@myclarionhousing.com">CustomerServices@myclarionhousing.com</a>
2085	Referred to Surrey CC	Third Party Responsibility	We have investigated your report and found the location is the responsibility of Surrey County Council or its District Councils. We have therefore referred the report to Surrey County Council.
2086	Referred to UKPN - S81	Third Party Responsibility	We have investigated this report and found the issue to be the responsibility of UK Power Networks. We have therefore referred the enquiry to UK Power Networks.
2087	Referred to UKPN - General	Third Party Responsibility	We have investigated this report and found the issue to be the responsibility of UK Power Networks. We have therefore referred the enquiry to UK Power Networks.
2088	Referred-Southern Gas Networks	Third Party Responsibility	We have investigated this report and found the issue to be the responsibility of Southern Gas. We have therefore referred the enquiry to Southern Gas.
2089	Referred to Network Rail	Third Party Responsibility	We have investigated this report and the location is the responsibility of Network Rail. We have therefore referred the enquiry to Network Rail. Future issues can be reported directly via: <a href="https://www.networkrail.co.uk/communities/contact-us/">https://www.networkrail.co.uk/communities/contact-us/</a>
2090	Referred to Kent CC	Third Party Responsibility	We have investigated your report and found the location is the responsibility of Kent County Council or its District Councils. The issue should be reported to Kent County Council via <a href="https://www.kent.gov.uk/roads-and-travel/report-a-problem">https://www.kent.gov.uk/roads-and-travel/report-a-problem</a> your report with London Borough of Bromley is now closed.
2091	Referred to South Eastern Rail	Third Party Responsibility	We have investigated this report and the location is the responsibility of South Eastern Railway. We have informed South Eastern Railway of this report. Future issues can be referred directly to South Eastern Railway via: <a href="https://www.southeasternrailway.co.uk/help-and-contact/get-in-touch/contact-us">https://www.southeasternrailway.co.uk/help-and-contact/get-in-touch/contact-us</a>
2092	Referred to TWU General	Third Party Responsibility	We have investigated this report and found the issue to be the responsibility of Thames Water. We have therefore referred the enquiry to Thames Water. Future issues with Thames Water infrastructure can be reported directly to Thames Water via: <a href="https://www.thameswater.co.uk/contact-us/report-a-problem">https://www.thameswater.co.uk/contact-us/report-a-problem</a>
2093	Referred to BT	Third Party Responsibility	We have investigated this report and found it to be the responsibility of British Telecom. We have therefore referred the enquiry to British Telecom. Future issues with BT infrastructure can be reported direct to BT via their subsidiary Openreach: <a href="https://www.openreach.com/help-and-support/damage-health-and-safety">https://www.openreach.com/help-and-support/damage-health-and-safety</a>
2094	Referred to TfL Traffic Lights	Third Party Responsibility	We have investigated this report and found it to be the responsibility of Transport for London (TfL) who are responsible for maintaining and adjusting traffic signals. We have therefore referred the report to TfL. Future reports can be made directly to TfL via: <a href="https://streetcare.tfl.gov.uk/">https://streetcare.tfl.gov.uk/</a>
2095	Referred to TfL - General	Third Party Responsibility	We have investigated this report and found it to be the responsibility of Transport for London (TfL). We have therefore referred the report to TfL. Future reports can be made directly to TfL via: <a href="https://streetcare.tfl.gov.uk/">https://streetcare.tfl.gov.uk/</a>
2096	Referred to Area Manager	N/A	N/A

2097	Referred to TWU-S81 Dangerous	Third Party Responsibility	We have investigated this report and found the issue to be the responsibility of Thames Water. We have therefore referred the enquiry to Thames Water. Future issues with Thames Water infrastructure can be reported directly to Thames Water via: <a href="https://www.thameswater.co.uk/contact-us/report-a-problem">https://www.thameswater.co.uk/contact-us/report-a-problem</a>
2098	Referred to TWU-S81 General	Third Party Responsibility	We have investigated this report and found the issue to be the responsibility of Thames Water. We have therefore referred the enquiry to Thames Water. Future issues with Thames Water infrastructure can be reported directly to Thames Water via: <a href="https://www.thameswater.co.uk/contact-us/report-a-problem">https://www.thameswater.co.uk/contact-us/report-a-problem</a>
2099	Referred to Virgin Media	Third Party Responsibility	We have investigated this report and found it to be the responsibility of Virgin Media. We have therefore referred the enquiry to Virgin Media. Please note issues regarding Virgin Media assets including green cabinet boxes can be reported directly to Virgin Media via: <a href="https://www.virginmedia.com/help/reportingdamage">https://www.virginmedia.com/help/reportingdamage</a>
2100	Contractor completed job	Fixed	Appropriate action has been taken to resolve the issue.
2105	Re-attended & Fixed	Fixed	The issue has been re-attended and additional works completed. If the issue re-occurs please re-report via: <a href="https://fix.bromley.gov.uk">https://fix.bromley.gov.uk</a>
2106	Streetlight-Further info plse	In Progress	Our contractor has been unable to identify the specific reported faulty asset, please can further information such as a nearby house number or the asset ID code be provided.
2110	Referred-Environment Agency	Third Party Responsibility	We have investigated this report and found the issue to be the responsibility of the Environment Agency. We have notified the Environment Agency of the report. Additional information or future issues can be reported direct to the Environment Agency at: <a href="https://www.gov.uk/report-an-environmental-incident">https://www.gov.uk/report-an-environmental-incident</a> or by phone on 0800 80 70 60.
2120	Referred to SGN S81 Dangerous	Third Party Responsibility	We have investigated this report and found the issue to be the responsibility of Southern Gas. We have therefore referred the enquiry to Southern Gas. Information to contact Southern Gas directly for future reports can be found here: <a href="https://www.sgn.co.uk/Contact-SGN">https://www.sgn.co.uk/Contact-SGN</a>
2130	Enforcement Notice Issued	Third Party Responsibility	Bromley Council have issued an Enforcement Notice to the responsible party.
2140	Enforcement-3rd Party Contact	Third Party Responsibility	Bromley Council have contacted the responsible party to resolve the reported issue. If the issue reoccurs please notify us or provide further comments to this report
2150	Ref - Delegated Sports Manager	Third Party Responsibility	Bromley Council's sports facilities and pavilions are managed on behalf of the council by Delegated Sports Managers. We have notified the relevant Delegated Sports Manager of this report.
2200	SW Defect issued	Third Party Responsibility	A defect has been issued in relation to these works and the relevant Utility has been notified and requested to return to rectify. It is in the best interest of the Utility to rectify this work expediently to ensure that multiple defects and associated fines are not issued. The London Borough of Bromley will continue to inspect the location until such time as the work is rectified.
2210	SW Overrun Charge Issued	Third Party Responsibility	Utilities are required to remove signing, lighting and guarding (SLG) after completing work. As this has not been done the relevant Utility has been notified of their overrun and will be fined for every day that the SLG remains at the location. The London Borough of Bromley will continue to inspect the location until the site has been cleared.
2220	SW Fixed Penalty Notice Issued	Fixed	Incorrect information has been supplied by the Utility on their permit in relation to the works carried out. A fixed penalty notice has been issued for this and the Utility has been requested to amend.
2300	Dog Fouling - Policy Response	No Further Action	Enforcing against dog fouling is extremely difficult as we have to catch the offender 'in the act'. Signs can deter but are often ignored by those irresponsible enough to let their dogs foul the pavements and parks. If you are able to provide us with any information regarding specific locations, breed of dog, description of owner, timings of offences or any other further information that would be most helpful.
2310	Public Toilets-Policy Response	Fixed	Public Toilets are cleaned several times a day and inspected periodically by Council Officers and supervisors from the cleansing contractor. However, between cleans some toilets can be subjected to abuse by a small minority. The Council has set a cleansing schedule with expected standards that we strive to maintain.
2315	PROW Scheduled Maintenance	No Further Action	The reported issue is set to be addressed as part of our scheduled maintenance programme for our Public Rights of Way network. This report is now closed on FixMyStreet.
2316	Grounds Main-Scheduled Works	No Further Action	The reported issue will be addressed as part of our contractor's routine grounds maintenance at this site. This report will now be closed on FixMyStreet.

2320	Not on Major Works Schedule	No Further Action	The Council conducts a programme of condition surveys and annual safety inspections of the highway network to identify those localities requiring minor repairs and major refurbishment works. All enquiries are investigated to ascertain the requirements for safety repairs and refurbishment works. In the latter case a street will be considered for a potential scheme as part of the Council's Major Highway Maintenance Works Programme. At present, our current rolling programme does not feature the reported road in question. In the interim the condition of the highway will continue to receive regular safety inspections and any necessary work undertaken accordingly, specific issues in the road should be reported with location details as new reports via <a href="https://fix.bromley.gov.uk">https://fix.bromley.gov.uk</a> for investigation.
2330	On Major Works Schedule	No Further Action	Bromley Council are aware of the issues at this location. This road has already been included in the Council's schedule of major highway maintenance works programme. In the interim the condition of the highway will continue to receive regular safety inspections and any necessary work undertaken accordingly, specific issues in the road should be reported with location details as new reports via <a href="https://fix.bromley.gov.uk">https://fix.bromley.gov.uk</a> for investigation.
2340	On Drainage Works Plan	No Further Action	A defect on the Surface Water drainage assets at this location has been verified and remedial works are now on our works schedule.
2350	Pending-Drainage Works Plan	No Further Action	Bromley Council has assessed that future Surface Water drainage works may be required at this location. We will continue to monitor with a view to including the site on our ongoing Surface Water drainage improvement works scheme.
2360	Not on Drainage Works Plan	No Further Action	Bromley Council has assessed Surface Water at this location and do not believe further drainage works are necessary at this time.
2365	Keys Down Drain	No Further Action	Thank you, we have alerted our Drainage Contractor who will seek to make contact with the reporter directly to resolve. No further action or updates will be applied to this report.
2370	Gritting/Snow Friends Response	No Further Action	For information regarding Bromley Council's winter gritting please visit our website at: <a href="https://www.bromley.gov.uk/roads-highways-pavements/road-gritting">https://www.bromley.gov.uk/roads-highways-pavements/road-gritting</a> . Local resilience to snow events can be enhanced by joining a Snow Friends scheme, for more information please visit: <a href="https://www.bromley.gov.uk/snowfriends">https://www.bromley.gov.uk/snowfriends</a>
2375	Policy Response - Grass Cutting	Fixed	Our schedule of grass cutting usually begins in spring until the autumn and is based upon maintaining a suitable cut length. Where we cut roadside verges, any cuttings on the pavements or gutter are blown back onto the verge usually within 48 hours.
2380	Street Weeds - Policy Response	No Further Action	Annually, there are four applications of weed spray, typically applied from spring through to early autumn on paved highways (subject to appropriate weather conditions). Once sprayed 'dieback' should occur within seven to ten days under normal conditions before the residue is removed through routine scheduled street cleaning activities.
2385	Policy Response - Leafing	No Further Action	<p>This road has been inspected by Bromley and its condition noted and passed to our street cleansing contractor. Leaf fall is a borough wide issue and whilst we cannot respond to each ad-hoc request as they get reported, we have instructed our contractor to arrange for this road to be caught up as soon as is practical. Leafing attendance focusses on clearing the footways initially and verges and carriageways may be cleared on subsequent attendance or as part of routine schedules.</p> <p>From October to January, our autumn leaf clearance programme provides additional crews and equipment to clear leaves from streets that are known to have the highest proportion of leaves and therefore a priority.</p> <p>Whilst our routine cleansing frequencies can be disrupted by the leafing season, please be assured that our contractors are working hard to ensure that any backlogs are recovered at the earliest possible opportunity.</p> <p>To assist us at this time we would ask residents not to sweep leaves from their property into the road and remember that leaves can be disposed of by home composting, through the Council's Green Garden Waste scheme or taken to our refuse and recycling centres. More information is available at <a href="http://www.bromley.gov.uk/wastenews">http://www.bromley.gov.uk/wastenews</a></p>
2390	Policy - Japanese Knotweed	Fixed	This area of Japanese Knotweed has been inspected and added to our contractors treatment programme. The area will be treated appropriately throughout the growing season (May-October), weather permitting, until it can be reasonably considered to have been eradicated. This is estimated to take a minimum of 3 years.

2395	Street Light Scheme Policy	No Further Action	Bromley Council is currently upgrading our street lighting stock as part of an invest-to-save programme. The issue raised in your report relates to this programme and we believe can be answered on our information page at <a href="http://www.bromley.gov.uk/streetlighting">http://www.bromley.gov.uk/streetlighting</a> which has both background information and answers to frequently asked questions.
2400	Parks - Dog Offences Reported	Internal Referral	This information has been passed to our Parks Security contractor to monitor the area and issue Fixed Penalty Notices where an offence is observed. Enforcing against dog offences is extremely difficult, signs can deter but are often ignored by irresponsible owners. If you are able to provide us with any information regarding specific locations, breed of dog, description of owner, timings of offences or any other further information that would be most helpful.
2410	Parks-Resolved by LBB Rangers	No Further Action	Our Parks Security Contractor have taken action to monitor and address this reported issue.
2500	WSDO Referral	No Further Action	Thank you, we have alerted our Winter Service Duty Officer to this reported Snow Event. No further action or updates will be applied to this report.
3005	Graffiti Not Found	No Further Action	We have investigated this report and were unable to locate the graffiti/flyposting reported, we are therefore unable to action this report further. If this problem persists, please provide further comments to the report.
3010	Resolved - No Action Required	No Further Action	We have investigated this report and believe no further action is required at this time. The issue may be below our investigatory levels or may no longer be present. If this problem persists, please provide further comments to the report.
3011	Trees - No action needed	No Further Action	This tree has been inspected and is not considered to require remedial works at this time. The situation will be reviewed cyclically and any required action will be addressed within a future works programme.
3012	Trees - Private	Third Party Responsibility	Bromley Council are not responsible for maintaining private trees. Further information on your rights and options for dealing with overhanging trees from neighbouring private land can be found at the Citizen's Advice website: <a href="http://www.adviceguide.org.uk">http://www.adviceguide.org.uk</a>
3013	Tree - Routine Maintenance	No Further Action	The reported tree(s) has been inspected, it is not deemed to require remedial action under Health & Safety but has been added to our ongoing pruning programme and will be scheduled for works within the next three months.
3015	Resolved - Private Land/Unadopted	Third Party Responsibility	We have investigated this report and found the location is not the responsibility of Bromley Council (such as private property or an unadopted road). We are unable to progress this report further and advise you contact the responsible party.
3025	Resolved - Insufficient info	No Further Action	To help us action and resolve this issue please could further information be provided as comments to this report. For example information such as a house number or street light column number can greatly help us to correctly identify the location while further details such as the nature and scale of an issue (especially dumped rubbish) assists us co-ordinating an appropriate response.
3035	Resolved - Customer Contacted	No Further Action	We have investigated this report and have made contact with the report originator to outline further details. This report is now closed on FixMyStreet.
3075	Graffiti Removed	Fixed	The graffiti/flyposting has been removed.
3085	Flytip not found	No Further Action	We were unable to locate the dumped rubbish reported, we are therefore unable to action this report further. If this problem persists, please provide further comments to the report.
3090	AV Resolved - Vehicle Taxed	No Further Action	We have investigated this report and found the vehicle to be taxed; a taxed vehicle is a strong indicator of an interested party and therefore no further action will be taken. Please note that from 01 October 2014 it is no longer a legal requirement to display a tax disc. You can check the tax status of a vehicle online via: <a href="https://www.gov.uk/check-vehicle-tax">https://www.gov.uk/check-vehicle-tax</a>
3095	Resolved - Duplicate Enquiry	Duplicate Report	Bromley Council are aware of this issue as it has already been reported to us via FixMyStreet or by telephone. The issue will be investigated and resolved within our service standards: <a href="http://www.bromley.gov.uk/fixservices">http://www.bromley.gov.uk/fixservices</a> Thank you once again for using 'FixMyStreet' to report this fault. If this problem persists, please provide further comments to the report.
4010	AV Resolved - Gone in situ	No Further Action	The vehicle was no longer at the reported location.
4020	AV Resolved -Stolen,Police/Ins	No Further Action	We have referred this case to the police and the responsible insurance provider.

4030	AV Resolved - On Private Land	Third Party Responsibility	<p>Where expressed permission is given by the land owner or a managing agent acting on the freeholder's behalf Bromley Council will investigate nuisance vehicles on privately owned land.</p> <p>There is a non-refundable administration charge per vehicle for the investigation of vehicles on private land. The investigation includes site visits, all relevant DVLA checks and the serving of any required notices on the vehicle. If there is no interested party or the vehicle is not claimed by an owner and deemed to be abandoned the removal of the vehicle will be undertaken free of charge by Bromley.</p> <p>You can apply and pay for the investigation of a vehicle on private land online by using the link <a href="https://www.bromley.gov.uk/VehicleInvestigationForm">https://www.bromley.gov.uk/VehicleInvestigationForm</a></p>
4050	AV Resolved - Claimed by Owner	No Further Action	The vehicle has been claimed by the owner.
4060	AV Resolved - DUPLICATE	Duplicate Report	Bromley Council are aware of this issue as it has already been reported to us via FixMyStreet or by telephone. The issue will be investigated and resolved within our service standards: <a href="http://www.bromley.gov.uk/fixservices">http://www.bromley.gov.uk/fixservices</a> . Thank you once again for using 'FixMyStreet' to report this fault. If this problem persists, please provide further comments to the report.
5000	Raised in Error	N/A	N/A
5005	Admin Resolved - No FMS update	Fixed	Thank you for using FixMyStreet to report your concerns to Bromley.
5006	Admin NFA - No FMS update	No Further Action	Thank you for using FixMyStreet to report your concerns to Bromley.
5010	ARB - Unresolved (No Budget)	No Further Action	For information, this location has been added to our tree planting database for consideration in future planting seasons.
6000	Ins - Claim Form Received	N/A	N/A
7080	Traffic - Pending	In progress	Our Traffic Team are continuing to investigate this reported concern.
7090	Traffic - Complete	No Further Action	Thank you for your report. This has been passed to the traffic engineering department for investigation and action if required.
7095	Road Safety Logged	No Further Action	Thank you for your report. This has been logged by our Road Safety Team.
8000	Flood Report	No Further Action	Thank you this Flood Report has been recorded by Bromley Council. This is simply to note the event and no further action or updates will be applied to this report.