

Outcome	PORTFOLIO PLAN INDICATOR	DESCRIPTION	2019-20 TARGET	2019-20 ACTUAL	2020-21 TARGET	2020-21 ACTUAL	2021-22 TARGET	2021-22 ACTUAL	GOOD PERF.	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	2022-23 ACTUAL	2022-23 TARGET	2022-23 RAG STATUS	RAG Threshold	COMMENTARY (BY EXCEPTION)	
1: We will keep Bromley safe	1A	Number of Community Impact Days	12	12	12	12	12	12	HIGH	1	1	1	1	1	1	1	1	1	1	1	1	12	12	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above		
	1B	Number of meetings attended (COVID-19 Board Meetings)	N/A	N/A	New KPI 21/22	New KPI 21/22	100%	100%	HIGH	NA	NA	NA	N/A	N/A	NA	NA	NA	N/A	N/A	N/A	N/A	N/A	100%	100%	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above	
	1C	Number of Safer Bromley Partnership Boards held	N/A	N/A	N/A	N/A	N/A	N/A	HIGH	0	(1 of 1) 100%	0	0	(1 of 1) 100%	0	(1 of 1) 100%	0	0	(1 of 1) 100%	0	0	4 (100%)	4	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above		
	1D	Number of quarterly reports provided by Public Protection to the Safer Bromley Partnership Board	N/A	N/A	N/A	N/A	N/A	N/A	HIGH	(0 of 0) 100%	1 of 1 (100%)	(0 of 0) 100%	(0 of 0) 100%	(1 of 1) 100%	(0 of 0) 100%	(1 of 1) 100%	(0 of 0) 100%	(1 of 1) 100%	0 of 0 (100%)	0 of 0 (100%)	0 of 0 (100%)	4 (100%)	4	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above		
	1E	Number of Prevent Boards attended	N/A	N/A	N/A	N/A	N/A	N/A	HIGH	(0 of 0) 100%	1 of 1 (100%)	(0 of 0) 100%	1 of 1 (100%)	(0 of 0) - 100%	(1 of 1) 100%	(0 of 0) 100%	(1 of 1) 100%	(0 of 0) 0%	(0 of 0) %	0%	(1 of 1) 100%	4 (100%)	4	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above		
	1F	Completion of Covid returns (outcome)	N/A	N/A	N/A	N/A	N/A	New KPI 22/23	OUTCOME	N/A	NA	NA	N/A	NA	NA	NA	NA	NA	N/A	N/A	N/A	N/A	N/A	100%	100%	OUTCOME	Red: more than 10% Amber: Within 10% Green: At target or above
2: We will protect consumers	2A	Number of awareness raising events & training to groups & partners (No. of attendees)	70	72	70	5	20	20	HIGH	6 events (156 attendees)	2 events (70 attendees)	5 events (112 attendee)	2 events (60 attendee)	1 event (25 attendees)	4 events (77 attendees)	3 events (75 attendees)	6 events (165 attendees)	0	6 events (258 attendees)	4 events (116 attendees)	7 (200 attendees)	1314	50	50	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above	
	2B	Rapid Response interventions responded to within 2 hours (%)	100%	100%	100%	100%	100%	100%	HIGH	3 (100%)	2 (100%)	2 (100%)	2 (100%)	3 (100%)	0 (100%)	3 (100%)	2 (100%)	0 (100%)	0 (100%)	0 (100%)	1 (100%)	100%	100%	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above		
	2C	Complete test purchases following all failed Challenge 25 test purchases which result in a sale of an age restricted product	100	97	100	100	20	20	HIGH	2 sales out of 7 (71%)	0 (71%)	0 (71%)	0 (71%)	0 sales of 5 (71%)	2 sales of 3 (73 %)	3 sales from 23 (84%)	0 (73%)	0 (73%)	0 (73%)	1 sale from 7 (98%)	5 sales from 7 (90%)	90%	100% Compliant Businesses	100%	AMBER	Red: more than 10% Amber: Within 10% Green: At target or above	Overall 52 attempts were carried out with 13 sales in 22/23. A total of 5 premises remain non-compliant into 2023/24. This is accounted for a Challenge 25 operation in March with a follow up underage operation pending in Q1 23/24
	2D	To disseminate 25 Alerts on emerging topics including doorstep crime and scams	N/A	N/A	N/A	N/A	N/A	New KPI 22/23	HIGH	2	4	6	4	3	3	3	2	4	2	1	1	35	25	25	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above	
3: We will support and regulate businesses	3A	Due inspections of high-risk food businesses undertaken (% Annual Target)(Risk A and B food premises)	100% (A) 100% (B)	100% Risk A (3/3) 96% Risk B (107/111)	% to be determined by the FSA due to COVID-19	Annual Risk A - 1 Risk B 37	N/A	Risk A - 2 out of 2 - 100% Risk B - 34 out of 37 - 92%	HIGH	Risk A 0% (0 out of 7) Risk B 2% (2 out of 84)	Risk A 0% (0 out of 7) Risk B 3% (3 out of 84)	Risk A 28% (2 out of 7) Risk B 4% (4 out of 84)	Risk A 71% (5 out of 7) Risk B 7% (7 out of 84)	Risk A 71% (5 out of 7) Risk B 12% (10 out of 84)	Risk A 63% (7 out of 11) Risk B 23% (20 out of 84)	Risk A 72% (8 out of 11) Risk B 31% (26 out of 84)	Risk A 81% (9 out of 11) Risk B 52% (44 out of 84)	Risk A 81% (9 out of 11) Risk B 53% (45 out of 84)	Risk A 100% (11 out of 11) Risk B 72% (61 out of 84)	Risk A 100% (11 out of 11) Risk B 82% (69 out of 84)	Risk A 100% (11 out of 11) Risk B 94% (79 out of 84)	Risk A: 100% Risk B: 94%	100% (Annual Target)	100%	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above	The food team have met the target for A rated premises. The outstanding 5 B rated premises were due for inspection in March and will be completed in early April to comply with the requirements of the Food Law code of practice.
	3B	Due food hygiene (FH) inspections of all food businesses undertaken (% Annual Target)	N/A	N/A	N/A	N/A	N/A	N/A	HIGH	All FH 0.5% (3 out of 541)	All FH 3% (17 out of 541)	All FH 6% (31 out of 541)	All FH 7.5% (41 out of 541)	All FH 13.5% (69 out of 541)	All FH 22% (120 out of 541)	All FH 28% (154 out of 541)	All FH 37% (203 out of 541)	All FH 40% (221 out of 541)	All FH 51% (277 out of 541)	All FH 53% (290 out of 541)	All FH 60% (323 out of 541)	60%	100% (Annual Target)	100%	RED	Red: more than 10% Amber: Within 10% Green: At target or above	There are 218 inspections were not completed in 2022/23 that are now overdue which are D and E rated premises. These are now overdue inspections and in line with the FSA recovery plan they were deemed to be compliant or low risk premises under the recovery plan. The team are planning to complete the D rated premises via a contract and the E rated premises via an Alternative Enforcement Strategy, as permitted by the Food Law code of practice.
	3C	Inspection of UNRATED (UR) food businesses (FB)(% completed) (Number of inspections or closures if no longer trading)	N/A	N/A	N/A	N/A	N/A	N/A	HIGH	UR FB 10% (40 of 387) UR CM 0% (0 of 433)	UR FB 19% (75 of 387) UR CM 0% (0 of 433)	UR FB 30% (116 of 387) UR CM 0% (0 of 433)	UR FB 39% (154 of 387) UR CM 0% (0 of 433)	UR FB 49% (190 of 387) UR CM 0% (0 of 433)	UR FB 56% (218 of 387) UR CM 0% (0 of 433)	UR FB 60% (228 of 387) UR CM 0% (0 of 433)	UR FB 60% (237 of 387) UR CM 0% (0 of 433)	UR FB 64% (248 of 387) UR CM 0% (0 of 433)	UR FB 66% (256 of 387) UR CM 0% (0 of 433)	UR FB 66% (257 of 387) UR CM 0% (0 of 433)	UR FB 85% (331 of 387) UR CM 0% (0 of 433)	UR FB = 85% UR CM = 0%	100% (Annual Target)	100%	RED	Red: more than 10% Amber: Within 10% Green: At target or above	As of 1st April 2023 there were 529 unrated businesses awaiting inspection. Of these, there are 409 premises consisting of childminders and low risk home caterers which will form part of the programme of visits via a pilot contract arrangement. The 120 remaining premises will be included in the 2023/4 inspection programme. The team have reduced the number of childminders due in 23/24 through a desk top triage exercise.
	3D	Overdue (OD) food hygiene inspections of food businesses undertaken (% completed)	N/A	N/A	N/A	N/A	N/A	N/A	HIGH	OD 5% (54 of 1089)	OD 16% (179 of 1089)	OD 18% (195 of 1089)	OD 23% (256 of 1089)	OD 30% (314 of 1089)	OD 38% (414 of 1089)	OD 40% (441 of 1089)	OD 46% (508 of 1089)	OD 48% (523 of 1089)	OD 49% (543 of 1089)	OD 57% (620 of 1089)	OD 60% (646 of 1089)	60%	100% (Annual Target)	100%	RED	Red: more than 10% Amber: Within 10% Green: At target or above	There are 633 businesses that continue to be overdue for inspection at 1st April 2023, these relate to the backlog of inspection caused by the covid pandemic. Again they consist of D and E premises. The intention is to feed the overdue high risk D rated premises into the 23/24 inspection programme and to complete an AES for the E rated businesses.
	3E	Respond to 70% of food safety complaints within 5 working days (%)	80%	80%	70%	90%	70%	86%	HIGH	84% (21 out of 25)	100% (37 out of 37)	91% (21 out of 23)	86% (26 out of 30)	100% (35 out of 35)	94% (17 out of 18)	89% (33 out of 37)	93% (28 out of 30)	85% (18 out of 21)	96% (25 out of 26)	100% (36 out of 36)	100% (26 out of 26)	93%	70%	70%	GREEN	Red: more than 30% Amber: Within 20% Green: Within 10% or above	

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4: We will protect and improve the environment through custodianship and effective and responsible enforcement	4A	Supply of CCTV data on request by appropriate agencies	100%	100%	100%	100%	100%	100%	HIGH	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above		
	4B	Serve statutory notices where appropriate (nuisance and pollution) (% outcome based)	100%	100%	N/A	100%	N/A	100%	OUTCOME	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above	
	4C	Completed cases where investigations of breaches of planning control are identified (%) (outcome)	100%	96%	N/A	100%	N/A	N/A	OUTCOME	Awaiting Data	Awaiting Data	Awaiting Data	Awaiting Data	Awaiting Data	Awaiting Data	Awaiting Data	Awaiting Data	Awaiting Data	Awaiting Data	Awaiting Data	Awaiting Data	Awaiting Data	100%	100%	OUTCOME	Awaiting Data		
	4D	Issue HMO licenses where valid applications are received (No.)	75%	45%	100%	17.6% (3 out of 17)	100%	N/A	HIGH	(4 out of 4) 100%	(5 out of 5) 100%	(6 out of 6) 100%	(4 out of 4) 100%	(4 out of 4) 100%	(6 out of 6) 100%	(9 out of 9) 100%	(7 out of 7) 100%	(12 out of 12) 100%	(8 out of 8) 100%	(6 out of 6) 100%	(6 out of 6) 100%	100%	100%	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above			
	4E	Total Number of Fly-tipping incidents (No.)	3000	3123	N/A	3565	N/A	3576	OUTCOME	251	277	303	340	387	339	301	292	220	332	298	286	3626	N/A	OUTCOME	N/A			
	4F	Total Number of open fly-tipping incident investigations (No.)	N/A	N/A	N/A	42 (open for period April to March)	N/A	N/A	OUTCOME	5 (open for period April to April)	14 (open for period April to May)	18 (open for period April to June)	12 (open for period April to July)	34 (open for period April to August)	53 (open for period April to September)	53 (open for period April to October)	85 (open for period April to November)	66 (open for period April to December)	73 (open for period April to January)	86 (open for period April to February)	58 (open for April to March)	N/A	N/A	OUTCOME	N/A			
	4G	Fly-tipping % of closed cases where action has been taken (those where evidence was available) (%)	N/A	N/A	75%	16% (136 cases closed after investigation for April to March of 136 cases 22 have had action which is the 16%)	50%	48%	OUTCOME	30% (10 cases closed after investigation for April to April. Of 10 cases, 3 have had enforcement action which is the 30%)	47% (21 cases closed after investigation for April to May). Of 21 cases, 10 have had enforcement action which is 47%.	42% (28 cases closed after investigation for April to June). Of 28 cases, 12 have had enforcement action which is 42%.	36% (38 cases closed after investigation for April to July). Of 38 cases, 14 have had enforcement action which is 36%.	55% (43 cases closed after investigation for April to August). Of 43 cases, 24 have had enforcement action which is 55%.	88% (50 cases closed after investigation for April to September). Of 50 cases, 44 have had enforcement action which is 88%.	82% (63 cases closed after investigation for April to October). Of 63 cases, 52 have had enforcement action which is 82%.	69% (99 cases closed after investigation for April to November). Of 99 cases, 69 have had enforcement action which is 69%.	81% (99 cases closed after investigation for April to December). Of 99 cases, 81 have had enforcement action which is 81%.	93% (107 cases closed after investigation for April to January). Of 107 cases, 100 have had enforcement action which is 93%.	78% (135 cases closed after investigation for April to February). Of 135 cases, 106 have had enforcement action which is 78%.	71% (166 cases closed after investigation for April to March). Of 166 cases, 119 have had enforcement action which is 71%.	71%	50%	OUTCOME	N/A			
	4H	Parking appeals heard by the Environment and Traffic Adjudicators (ETA) against PCNs issued by LBB (No.)	300	112	200	178	200	240	LOW	15	21	29	8	12	17	17	29	20	18	21	19	226	200	AMBER	Red: More than 251 Amber: 226 to 250 Green: 200 to 225	Year End Commentary: There was an increase in Penalty Charge Notices (PCNs) this year, therefore this resulted in a higher number of cases naturally appealing via the statutory process and on to appeals service.		
	4I	Parking ETA cases won by LBB (% of cases heard)	80%	74%	75%	68%	75%	83%	HIGH	100%	95%	76%	63%	67%	88%	65%	79%	80%	72%	86%	79%	79%	85%	AMBER	Red: Less than 70% Amber: Less than 85% Green: At target or above	Year End Commentary: Officers have continued to monitor appeals.		